



PRT-PSU-DIN-5A

Protege DIN Rail 5A Intelligent Power Supply

Installation Manual



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Introduction

The Protege DIN Rail 5A Intelligent Power Supply provides 12VDC power suited to powering security, access control or automation devices along with Protege network powered modules, and allows for simple and powerful monitoring of supply currents and voltages.

Flexible module network architecture allows large numbers of modules to be connected to the RS-485 module network. Up to 250 modules can be connected to the Protege system in any combination to the network, over a distance of up to 900M (3000ft). Further span can be achieved with the use of a network repeater module.

The current features of the power supply include:

- Secure encrypted RS-485 module communications
- Industry standard DIN rail mounting
- Online and remote upgradeable firmware
- Live monitoring of voltage, current, core temperature and battery status in Protege GX
- Two outputs for standalone status monitoring or programmed functions
- Dedicated cabinet tamper input

Installation Requirements

This equipment is to be installed in accordance with:

- The product installation instructions
- UL 294 - Access Control System Units
- UL 681 - Installation and Classification of Burglar and Holdup Systems
- UL 827 - Central-Station Alarm Services
- CAN/ULC-S301, Central and Monitoring Station Burglar Alarm Systems
- CAN/ULC-S302, Installation and Classification of Burglar Alarm Systems for Financial and Commercial Premises, Safes and Vaults
- CAN/ULC-S561, Installation and Services for Fire Signal Receiving Centres and Systems
- CAN/ULC-60839-11-1, Alarm and Electronic Security Systems – Part 11-1: Electronic Access Control Systems – System and Components Requirements
- The National Electrical Code, ANSI/NFPA 70
- The Canadian Electrical Code, Part I, CSA C22.1
- AS/NZS 2201.1 Intruder Alarm Systems
- The Local Authority Having Jurisdiction (AHJ)

Wiring



For UL/cUL installations the following wiring specifications must be observed.

Aux Wiring: Minimum 22AWG, maximum 16AWG (depends on length and current consumption).

For wire/cable size, a maximum of 5% voltage drop at the terminals of the powered device has to be observed.

Module Network Wiring:

- Minimum 24AWG (0.51mm) shielded twisted pair with characteristic impedance of 120ohm. Maximum length 900m (3000ft).
- CAT5e / CAT6 also supported for data transmission when using ground in the same cable. Maximum length 100m (330 ft).

Do not use extra wires in the cable to power devices.

Power-Limited Supply

This power supply is considered a power-limited supply in the United States National Electrical Code (ANSI/NFPA 70), as it provides less than 8A of current.

Grounding Requirements

An effectively grounded product is one that is intentionally connected to earth ground through a ground connection or connections of sufficiently low impedance and having sufficient current-carrying capacity to prevent elevated voltages which may result in undue hazard to connected equipment or to persons.

Grounding of the Protege system is done for three basic reasons:

1. Safety
2. Component protection
3. Noise reduction

Safety Grounding

The object of safety grounding is to ensure that all metalwork is at the same ground (or earth) potential. Impedance between the Protege system and the building scheme ground must conform to the requirements of national and local industrial safety regulations or electrical codes. These will vary based on country, type of distribution system and other factors. The integrity of all ground connections should be checked periodically.

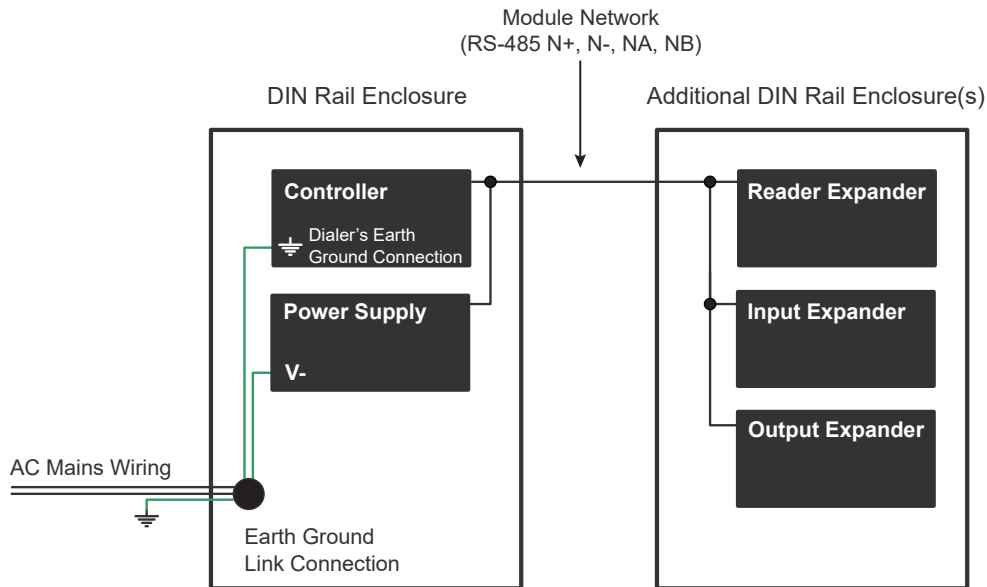
General safety dictates that all metal parts are connected to earth with separate copper wire or wires of the appropriate gauge.

Earth Ground Connection

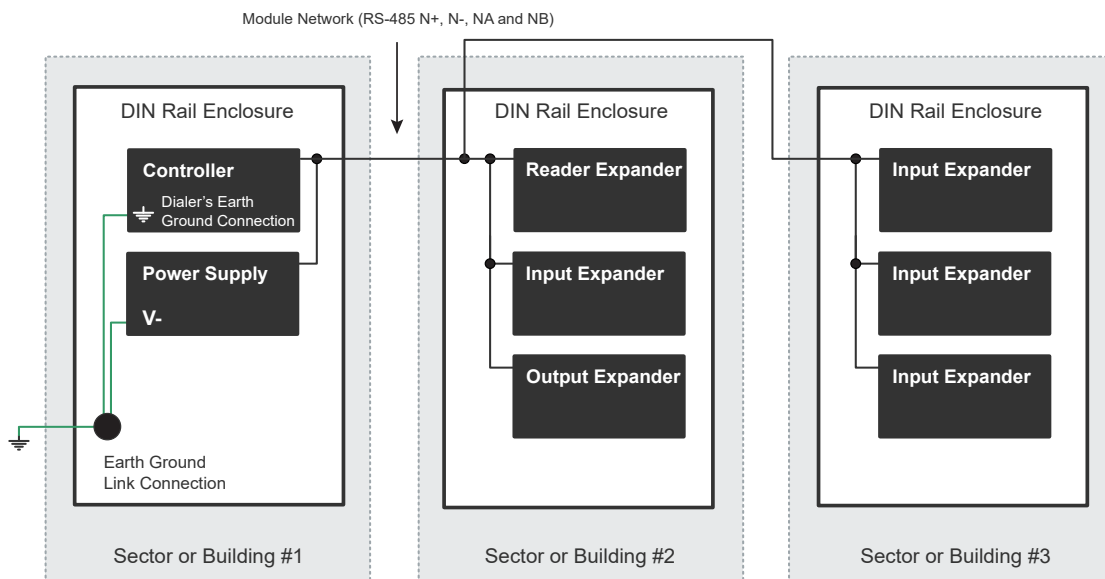
The DIN rail enclosure and the DIN rail modules must be grounded to a suitable single-point earth ground connection in the installation. A minimum 14AWG solid copper wire (or thicker, in accordance with local authorities) shall be used from the Protege system's earth connection points.

The DIN rail enclosure includes an earth ground single-point link connection via the metallic enclosure. This single-point link is the Protege system's earth ground. All modules that have earth ground connections and that are installed in the same enclosure shall be connected to this single point. A single-point earth ground connection avoids the creation of ground loops in the system and provides a single reference point to earth ground.

DIN Rail Ground Connections (one or more cabinets installed in the same room)



DIN Rail Ground Connections (multiple cabinets in different rooms, sectors, or buildings)



The Dialer's Earth Ground Connection applies to modem model controllers only.

Note that the DIN rail enclosure earth terminal is connected to the power supply V- terminal.

There must be only **one** single earth grounding point per system.

Mounting

Protege DIN rail modules are designed to mount on standard DIN rail either in dedicated DIN cabinets or on generic DIN rail mounting strip.

When installing a DIN rail module, ensure that there is adequate clearance around all sides of the device and that air flow to the vents of the unit is not restricted. It is recommended that you install the module in a location that will facilitate easy access for wiring. It is also recommended that the module is installed in an electrical room, communication equipment room, secure cabinet, or in an accessible area of the ceiling.

1. Position the DIN rail module with the labeling in the correct orientation.
2. Hook the mounting tabs (opposite the tab clip) under the edge of the DIN rail.
3. Push the DIN rail module against the mount until the tab clips over the rail.

Removal

A Protege DIN rail module can be removed from the DIN rail mount using the following steps:

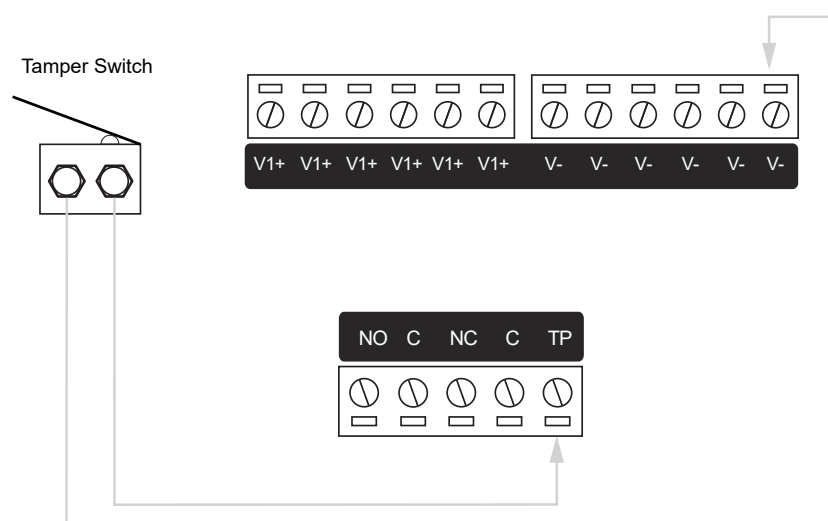
1. Insert a flat blade screwdriver into the hole in the module tab clip.
2. Lever the tab outwards and rotate the unit off the DIN rail mount.

Cabinet Tamper Switch

The enclosure tamper input notifies the monitoring station or remote computer that the enclosure has been opened. If the tamper switch is already mounted in your ICT enclosure, simply cut the cable tie once the enclosure is in place to allow the switch to actuate. Otherwise, mount the tamper switch to the enclosure with the bracket provided.

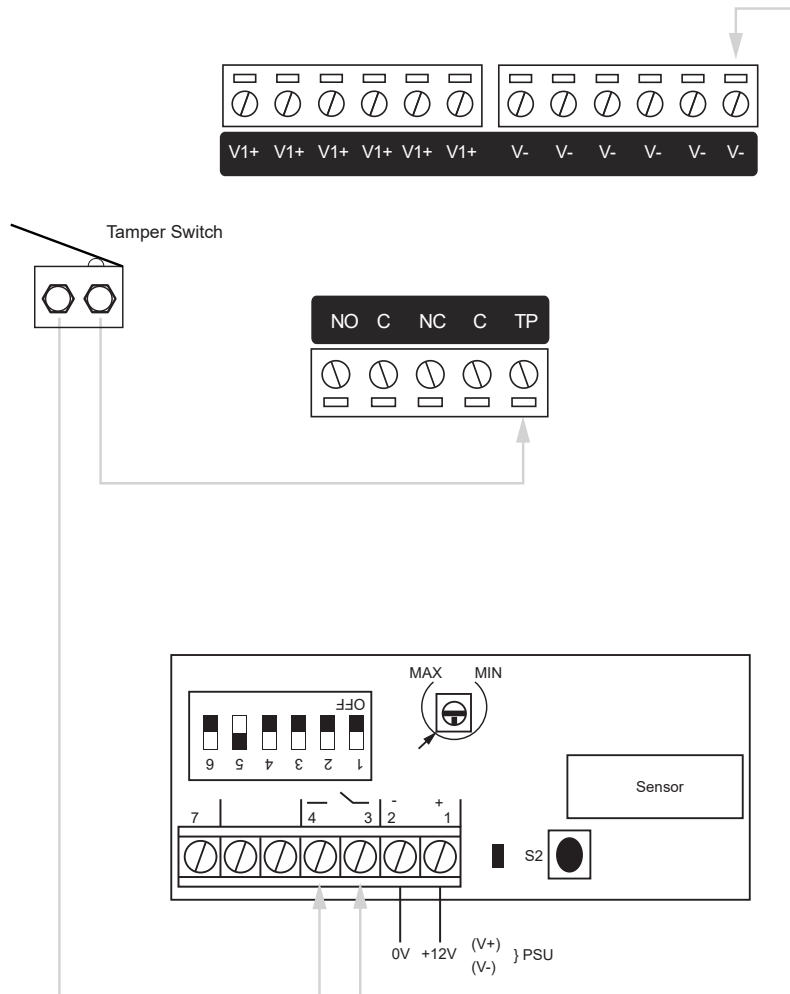
When the tamper input switch terminals are connected in series with the dedicated tamper input (TP) and V-terminal of the power supply, it will open the trouble input AExxx:01 on the power supply. Alternatively, connect the tamper switch to any other system input designated and programmed as a 24HR tamper alarm input.

Tamper Input Connection:



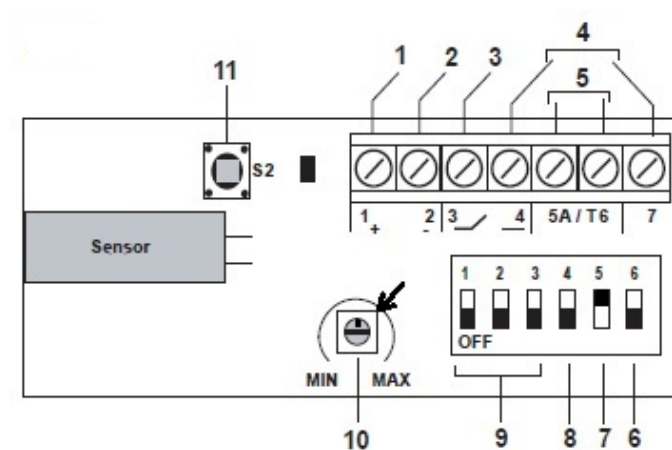
Vibration Sensor

Protection is provided by a DSC SS-102 Shockgard seismic vibration sensor mounted within the system enclosure.



Connection

- Terminals **1(V+)** and **2(V-)**. 12V power connection, reverse polarity protected.
- Terminals **3** and **4**. N.C. alarm output contacts, with built in 10 ohm resistor in series.



1. 12V (Screw terminal 1).
2. 0V (Screw terminal 2).
3. Alarm circuit. N/C contact. (Screw terminals 3&4).
4. Latch terminal (12V SET + SW +). Not used.
5. Anti-tamper. Terminals not used.
6. Not used. Off.
7. Sensitivity selection level (Low/High). Switch 5 set to on. High selected.
8. Latch reset switch. Not used. Off.
9. Pulse count selection switches. Not used. Off.
10. Sensitivity adjustment potentiometer.
Set pointer marker to point at the corner opposite the MIN marker.
11. Case anti-tamper switch. Not used.

Modes of Operation

When using the sensor in momentary mode it will be necessary to connect using a 4 core cable.

- The N.C. alarm contacts are non-latching.
- Upon alarm activation the alarm contacts will open circuit momentarily for a minimum time of 1 second before automatically resetting.
- The LED will illuminate when the alarm contacts are open circuit in response to an input signal.
- LED indication: During the sensitivity test procedure indication of the **green** LED denotes alarm and relay operation. Indication of the **red** LED denotes vibration detected (pulse) but insufficient to create alarm conditions.
- Dual stage linear sensitivity: The detector permits the installer a greater threshold of sensitivity adjustment by adjustment of the potentiometer through either a low level or high level adjustment.
- When DIP Switch 5 is in the ON position the sensitivity potentiometer allows adjustment in the high sensitivity area and when in the OFF position allows adjustment in the low sensitivity area.

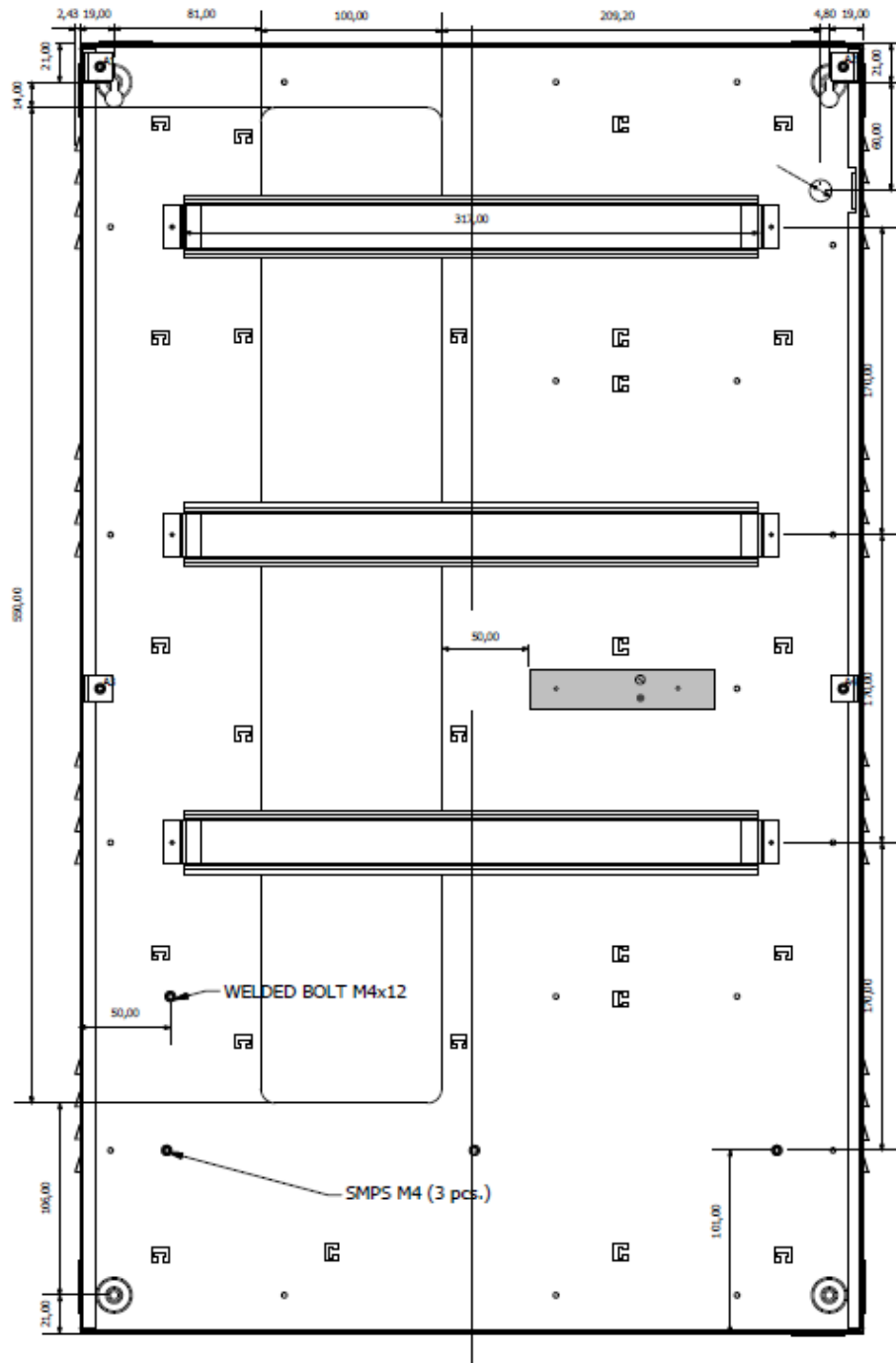
Installation Procedure

1. Select the intended position for installation, ideally positioned horizontally in the vertical center of the enclosure, 50mm to the right of the large opening.
Ensure the surface is clean and clear of any irregularities.
2. Remove the sensor cover by unscrewing the single captive screw until the cover can easily be removed from the base.
3. Carefully lift the printed circuit board from the base.
4. Position the base in the mounting position and mark the desired fixing holes (3.1mm drill).
5. If rear cable entry is required, cables should be threaded through the rear of the base.
6. Fix the base in position using M3 pan head machine screws to the captive nuts provided in the enclosure, or with nuts and washers if located in an alternative position.
Take care not to let the screw protrude further than the nut height on the rear of the enclosure.
7. Carefully push the printed circuit board onto the base.
8. Make the electrical connections to the Shockgard SS-102, wired in series with the enclosure tamper switch 24HR monitor.
9. If side cable entry is being used, remove the appropriate knockout from the cover and insert a grommet.

10. Setting up and adjustment:

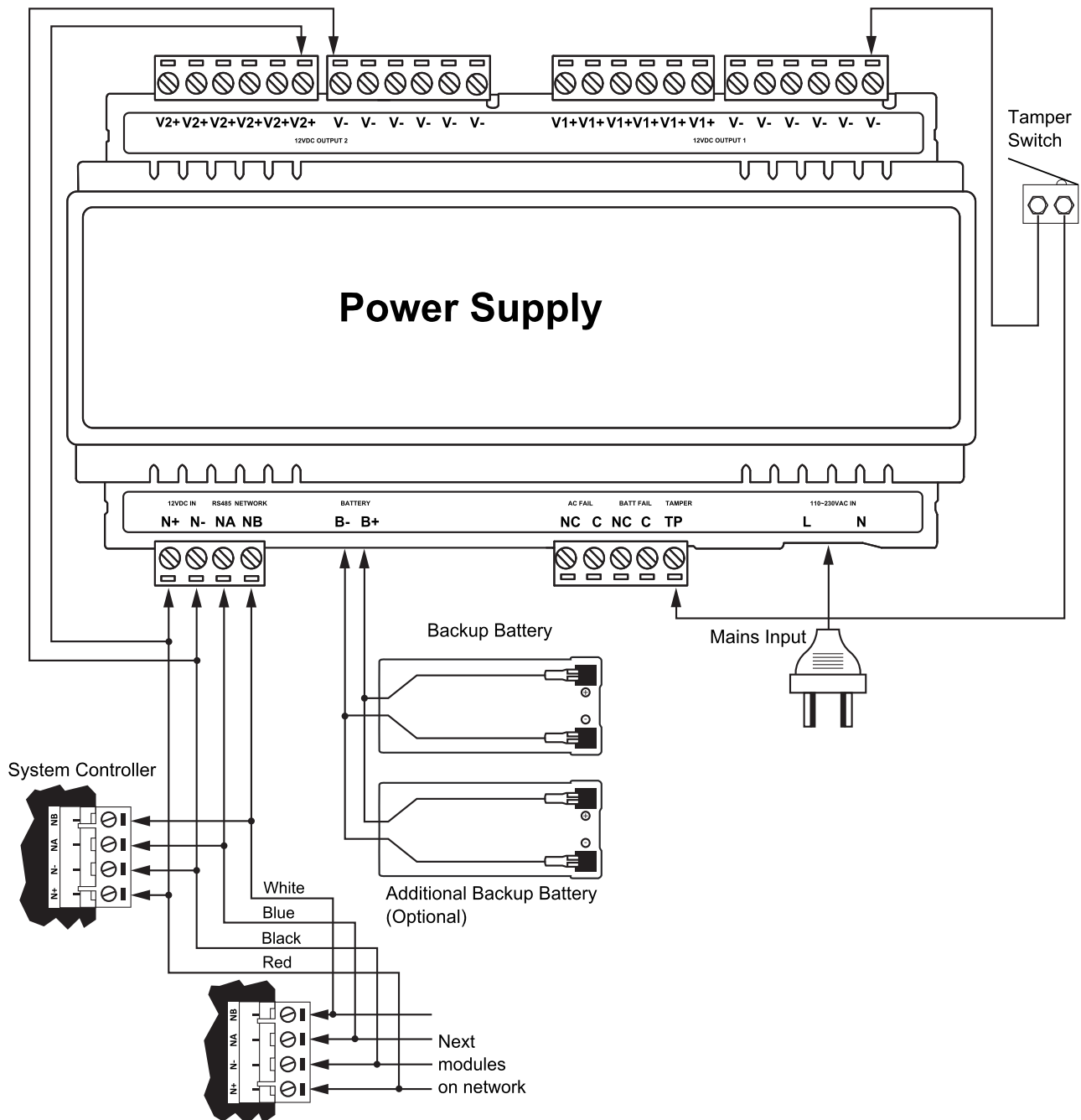
- With the unit in momentary operation (See Modes of Operation: Dual stage linear sensitivity above), use a terminal screwdriver to turn the sensitivity control fully clockwise to maximum (Position 6).
- Using a suitable implement, bang or tap the protected area, observing the LED response.
- Reduce the sensitivity by a small amount (turn sensitivity control anti-clockwise) and bang or tap the protected area.
- Repeat this process until the unit only just responds to the desired impact.

11. Replace the sensor cover, tighten the fixing screw and check its response to the desired impact.



Wiring Diagram

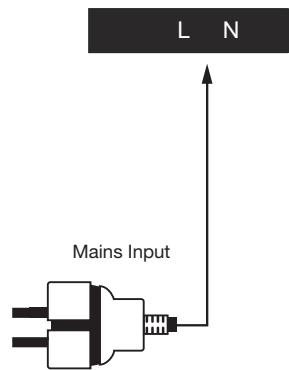
CAUTION: Incorrect wiring may result in damage to the unit.



Mains Power

The power supply should be supplied by a dedicated electrical power source rated for a minimum 5 amp load and have a dedicated circuit breaker.

Connect the power supply module to mains input via an appropriate IEC-C7 90 degree cable.



The earth wire shall be routed to the V- terminal on the power supply.

Warning:

- This installation should be made by qualified service personnel and should conform to all local codes.
- Termination of wiring to the power supply while power is applied or the battery is connected may cause serious damage to the power supply and will **VOID ALL WARRANTIES OR GUARANTEES**. Power the unit only after all wiring, configuration and jumper settings are completed.
- Extra care must be taken when wiring the AC inputs. Improper connection will cause permanent damage to the power supply.

Backup Battery

A battery backup must be connected to the module network to provide a monitored supply. The battery plays an important role in power conditioning and provides a continuous source of power in the event of a power outage.

- **Battery Type:** Sealed lead acid (SLA) rechargeable battery.
- **Battery Capacity:** Minimum 7Ah at 12V. More capacity may be required to meet applicable regulations.
- **Number of Batteries:** If more capacity is required, multiple batteries of the same age and specifications can be connected in parallel (if permitted by applicable regulations).
- **Maintenance:** It is recommended to replace the battery every 3-5 years.

UL/cUL Backup Battery Requirements

UL/cUL installations must use an appropriate UL/cUL-listed battery.

The battery capacity must be sufficient to supply the system for a specific period of time. The specifications below show the required battery capacity to supply the system when fully loaded or at minimum standby power (depending on the applicable standards).

Backup batteries must be installed in a UL-listed cabinet with at least 1/4 inch of clearance between the battery and the inside surface of the cabinet. If the selected batteries do not fit within standard DIN rail cabinets, any UL-listed cabinet of sufficient size may be used. Any cabling between the cabinets must be enclosed in a metal conduit.

UL 294 and CAN/ULC 60839-11-1

These standards require the product to operate at full load while on backup supply.

Application	Fully Loaded Output Current	Battery Rating
UL 294 4hr backup (fully loaded system)	5000mA	2 × 12VDC 12Ah = 24Ah
CAN/ULC 60839-11-1 4hr backup (fully loaded system)	5000mA	2 × 12VDC 12Ah = 24Ah

Other UL/cUL Standards

Other standards require the product to operate at minimum standby power while on backup supply.

Application	Maximum Total Output Current	Minimum Standby System	Battery Rating
CAN/ULC-S304 24hr backup (standby)	5000mA	180mA	2 × 12VDC 7Ah = 14Ah
CAN/ULC-S319 4hr backup (standby)	5000mA	240mA	2 × 12VDC 7Ah = 14Ah
CAN/ULC-S559 24hr backup (standby)	5000mA	180mA	2 × 12VDC 7Ah = 14Ah
UL 1610, UL 1635 4hr backup (standby)	5000mA	240mA	2 × 12VDC 7Ah = 14Ah

Application	Maximum Total Output Current	Minimum Standby System	Battery Rating
UL 1610, UL 1635 24hr backup (standby)	5000mA	180mA	2 × 12VDC 7Ah = 14Ah
UL 1610, UL 1635 72hr backup (standby)	5000mA	180mA	2 × 12VDC 12Ah = 24Ah

The **Maximum Total Output Current** is the **maximum** current that can be supplied to the auxiliary and bell DC outputs. These are the maximum current values to ensure compliance with the standby requirements.

EN 50131-1 Backup Battery Requirements

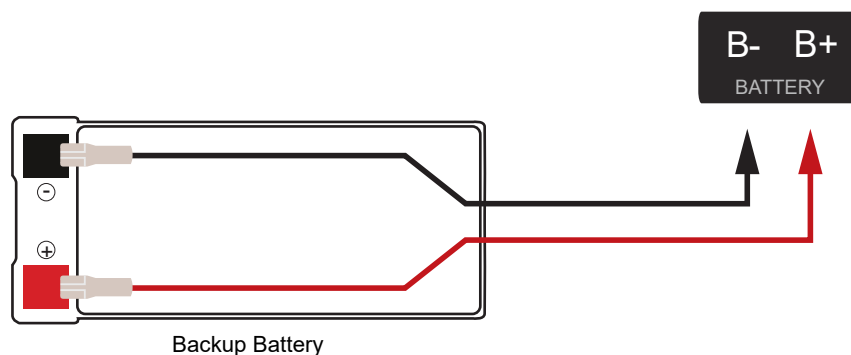
To comply with EN 50131-1 only one battery can be connected and monitored per system. If more capacity is required a single larger battery must be used.

Connecting the Battery

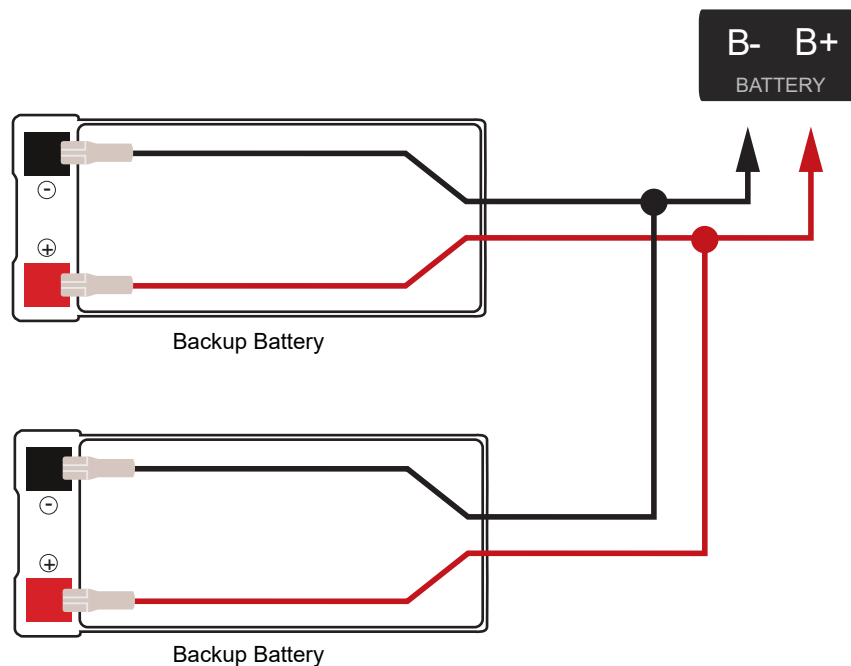
From the accessory bag provided with the battery:

1. Connect the **red** and **black** battery termination wires to the B+ and B- plugs.
2. Connect the spade terminals to the battery as shown below.

Connection of the battery in reverse will not damage the power supply, but will cause the battery circuit to disconnect until correct connection is made.



If required and permitted by regulations, two batteries may be connected in parallel to provide more capacity. It is recommended that two identical batteries of the same age are used to prevent continuous discharge from the newer battery to the older battery.



Warning:

- Only attach standard lead acid batteries.
- Do not connect the battery wires or B+ and B- plugs of the module to any other ancillary device (siren, lock, mag clamp, etc.).
- An incorrect connection may cause erroneous faults or serious damage to the module and will **VOID ALL WARRANTIES OR GUARANTEES.**

Backup Battery Test

The battery test procedure uses a special algorithm to prevent deep discharge and increase battery endurance. A dynamic battery test is performed every ten minutes when mains power is present, and a battery condition alarm will be generated if the battery is either disconnected or shows poor capacity. Battery fault conditions will activate the battery trouble input associated with the address assigned to the power supply.

In addition to the dynamic battery test procedure, the power supply performs a battery presence test every 60 seconds, which determines whether the presence of a backup battery is detected. Similarly, if no backup battery is detected a battery condition alarm will be generated and the battery trouble input associated with the address assigned to the power supply will also be activated.

Backup Battery Thresholds

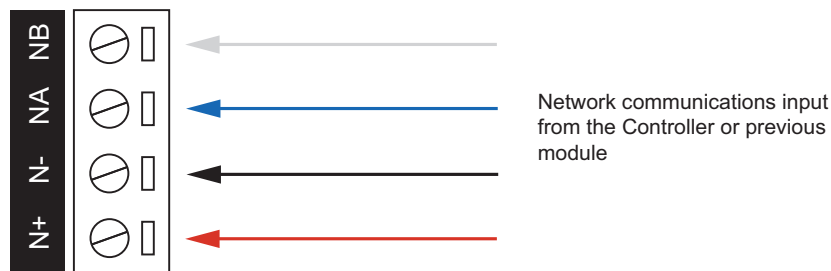
The table below illustrates the operation of the power supply during a mains power failure, based on the battery voltage.

Battery Voltage	Operation
Voltage $\geq 11.0V$	Normal operation Operation is restored after a battery failure
$11.0V > \text{Voltage} > 9.4V$	Normal operation with low battery warning: <ul style="list-style-type: none">• Battery LED indicator flashing red• Low Battery trouble input activated• Battery Fail status output activated
Voltage $\leq 9.4V$	Disconnects from battery

Upon reconnection of mains power the power supply automatically begins controlled charging at 600mA (typical).

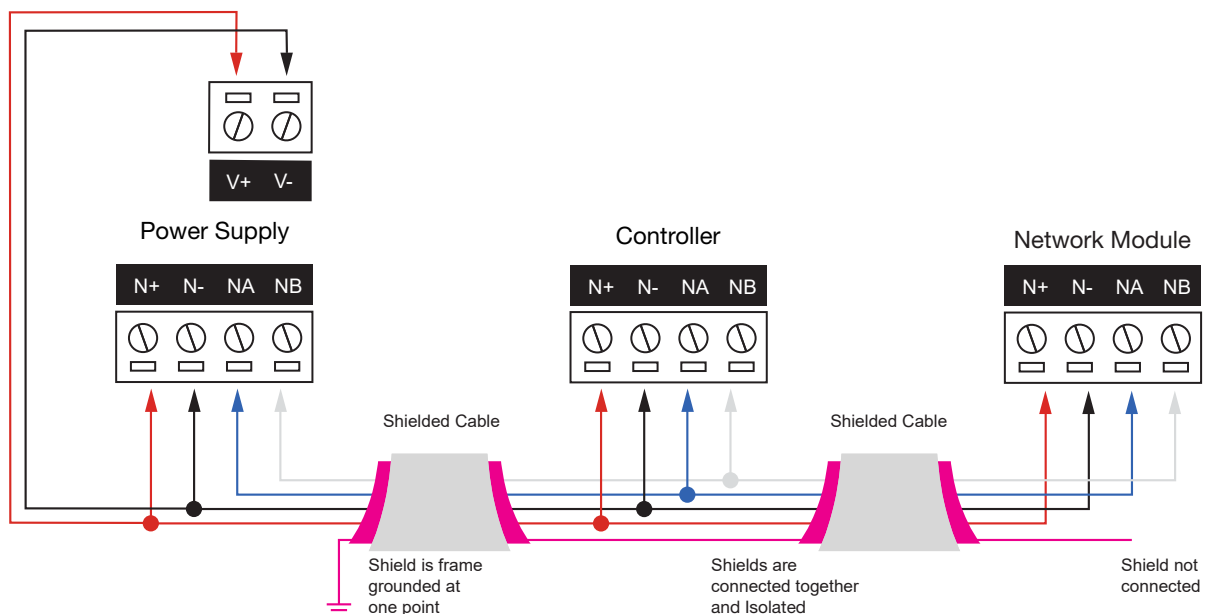
Encrypted Module Network

The power supply is designed to supply power to the encrypted RS-485 module network. Network power is supplied by the N+ and N- terminals and communications by the NA and NB terminals.

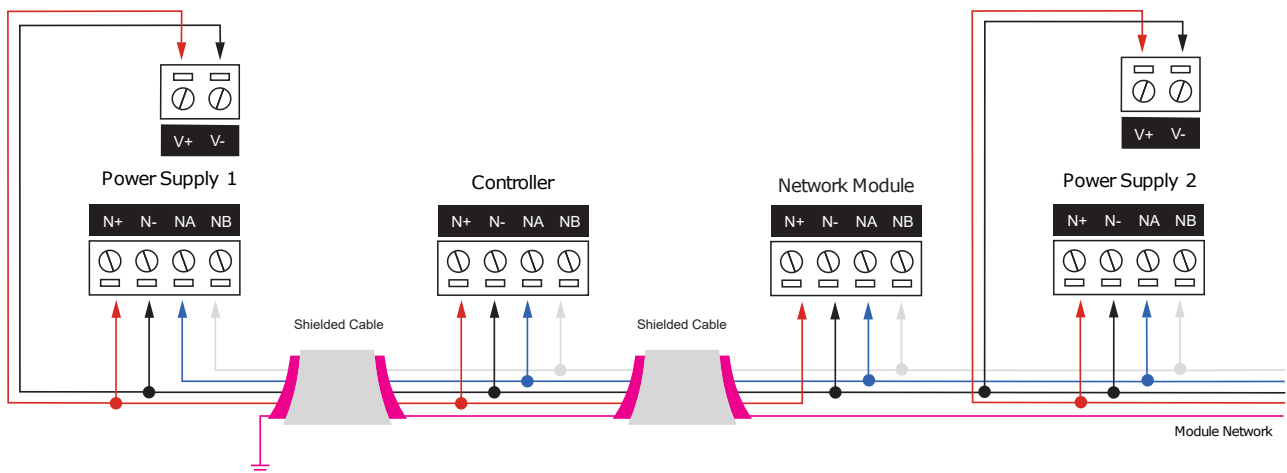


The diagram below shows how a single power supply can be connected to supply the module network. Power is provided by connecting the V+ and V- output terminals of the power supply to the N+ and N- terminals of the module network.

A single power supply is suitable for smaller systems, provided that the combined current required by all modules, card readers, bells and auxiliary devices is less than or equal to the total DC output current of the power supply.



If the current requirements exceed what a single power supply can provide, a separate power supply must be used as shown below. Ensure that you disconnect the N+ connection between the two power supplies.



The 12V N+ and N- communication input must be supplied from only **one** point. Connections from more than one 12V supply may cause failure or damage to the unit or the device supplying network power.

Module Wiring

The recommended module network wiring specifications are:

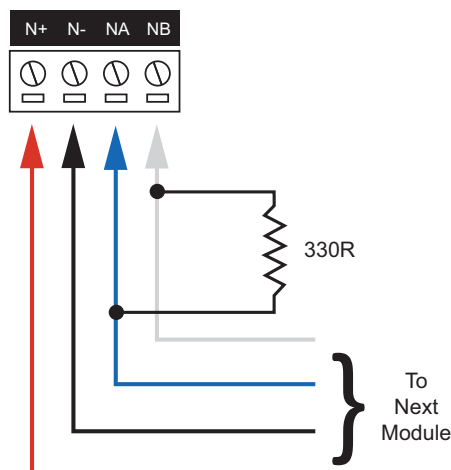
- Minimum 24AWG (0.51mm) shielded twisted pair with characteristic impedance of 120 ohm
- Maximum total length of cable is 900m (3000ft)
- CAT5e / CAT6 are also supported for data transmission when using ground in the same cable (to a maximum length of 100m (328ft))

Warning: Unused wires in the cable must not be used to carry power to other devices.

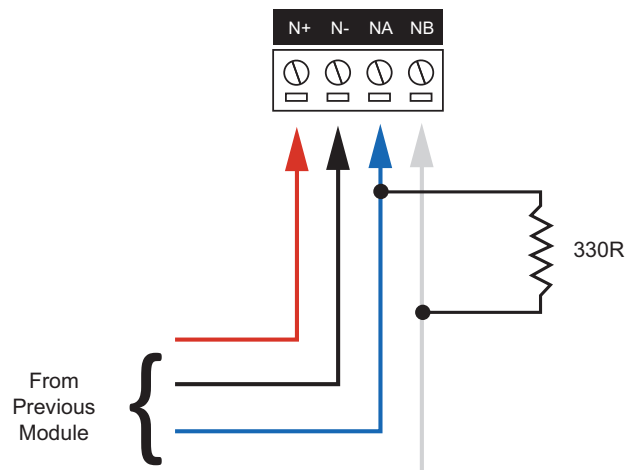
End of Line (EOL) Resistors

The 330 ohm EOL (End of Line) resistor provided in the accessory bag **must** be inserted between the NA and NB terminals of the **first** and **last** modules on the RS-485 network. These are the modules physically located at the ends of the RS-485 network cabling.

First Module on RS-485 Network



Last Module on RS-485 Network

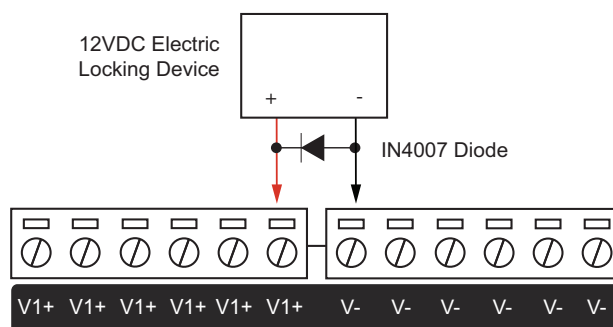


Output Load Connection

The power supply provides two sets of 12VDC output terminals, V1+ and V2+. The two sets of terminals can provide a total combined current of 5.0A at 12VDC. You can draw the entire 5A from one set of terminals, or split it across both sets.

Inductive Loads

When any inductive load, including electric locking devices, is powered (directly or indirectly) by the power supply a reverse EMF protection diode must be placed across the positive (V1+ or V2+) and negative (V-) terminals at the device.



Note: The 1N4007 diode shown **must** be installed across the + and - terminals of any inductive load such as electric locks, magnetic or motorized devices.

Output Current Influence on Output Load Operation

The table below helps illustrate how the total output current drawn from the power supply module influences the operation of V1 and V2 outputs.

Output Load Operation Status	Output Load Current		
	0 - 5.2A	5.2 - 6.0A	6.0A - Short Circuit
Outputs Enabled (Mains Power)	✓	✓	
Outputs Supplied by Battery	✓	✓	
Output Over-Current Failure Trouble Input Activated		✓	✓
Over-Current Output Shutdown Activated			✓

Core Temperature on Output Load Operation

The table below helps illustrate how the core temperature of the power supply module influences the operation of the V1 and V2 outputs.

Output Load Operation Status	Core Temperature		
	<70°C	70-80°C	>80°C
Outputs Enabled (Mains Power)	✓	✓	
Outputs Supplied by Battery	✓	✓	✓
Output Over-Current Failure Trouble Input Activated		✓	✓
Over-Current Output Shutdown Activated			✓

Outputs

The power supply has two 50mA outputs that can operate as either programmable outputs or as predefined status outputs, depending on the network status of the module on the Protege system.

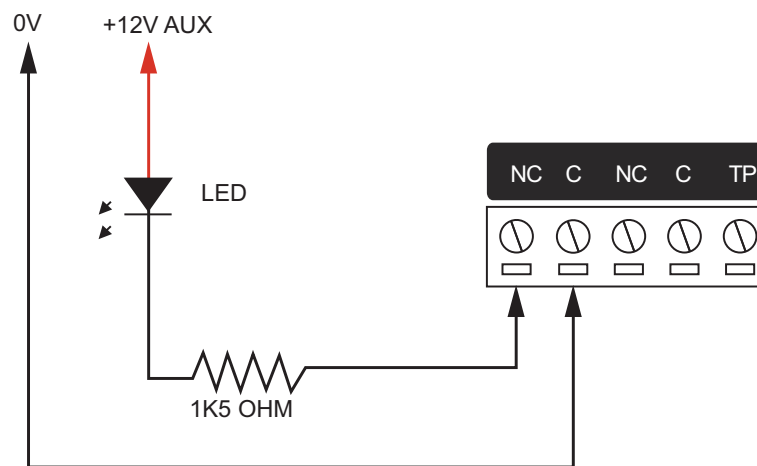
Online Mode

Upon successfully completing the initial registration with any Protege system controller, the outputs of the power supply operate in **online mode**. While in online mode the two outputs function as **programmable outputs** and can be used to activate bell sirens, lighting circuits, door locks, relay accessory products and other automation points.

Programmable Outputs

The 2 programmable outputs each have a 50mA solid-state relay.

The connection example below shows the control of an external LED indicator.



Warning: Switching inductive loads that can produce high back EMF voltages or large voltage-induced spikes can cause the module to behave unexpectedly and should be avoided. A suitable isolation circuit must be installed between the relay contacts of the module and the inductive load.

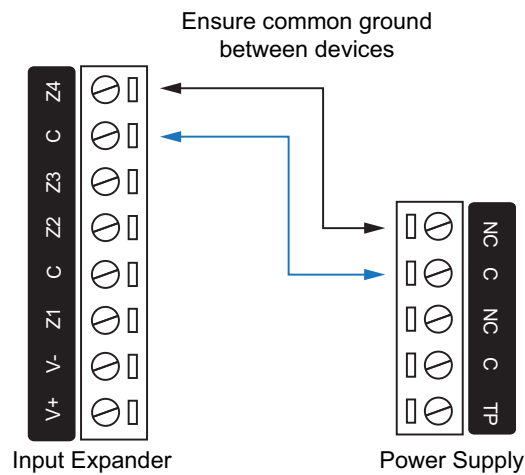
These outputs are rated for low power use only (50mA, 12V Max). Incorrect use may cause erroneous faults or serious damage to the power supply and will **VOID ALL WARRANTIES OR GUARANTEES**.

Offline Mode

Until connection to a Protege system controller is established, the outputs of the power supply operate in **offline mode**. While in offline mode the two outputs function as **status outputs**. In addition to the comprehensive front panel diagnostic indicators, these status outputs offer additional information that can aid the installer in diagnosing faults and conditions.

AC Fail Status Output

The AC fail status output has a solid-state relay. The output relay contacts disconnect (normally open) when AC power is removed and the unit remains running on backup battery power. Upon restoring AC power the output relay will revert back to its default state (normally closed).



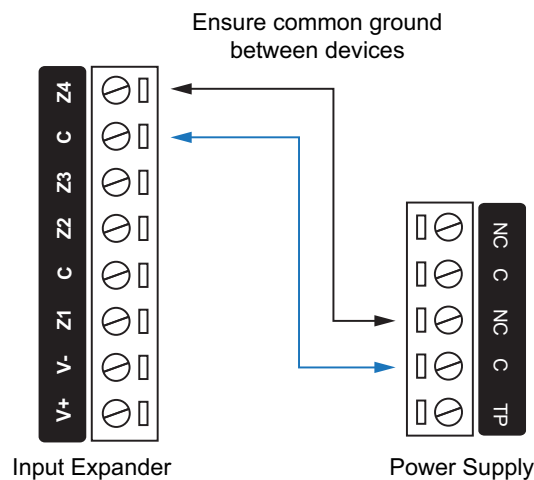
This output is suitable for connection to an input on a Protege module with spare inputs available so that the power supply AC status can be externally monitored. The connection example above shows monitoring of the AC status set up in conjunction with a Protege input expander.

Battery Fail Status Output

The battery fail status output has a solid-state relay. The output relay contacts disconnect (normally open) when either the backup battery has been disconnected or the power supply is running on backup battery power without AC power and the backup battery voltage drops below the low battery threshold.

Upon reconnecting a backup battery with a voltage greater than the restore threshold the output relay will revert back to its default state (normally closed).

For more information, see [Backup Battery Thresholds](#) (page 19).



This output is suitable for connection to an input on the Protege system for early detection of complete power failure. The connection example above shows monitoring of the battery status set up in conjunction with an input expander.

These outputs are rated for low power use only (50mA, 12V Max). Incorrect use may cause erroneous faults or serious damage to the power supply and will **VOID ALL WARRANTIES OR GUARANTEES**.

Trouble Inputs

Each power supply can monitor up to 8 trouble inputs.

Trouble inputs are used to monitor the module status and in most cases are not physically connected to an external input.

The following table details the trouble inputs that are configured in the system and the trouble groups that they are associated with.

Input Number	Description	Default Trouble Group	Default Trouble Group Option
AExxx:01	Module Tamper	System	System Tamper
AExxx:02	Mains Failure	General	Power Fault
AExxx:03	Low Battery/Battery Failure	General	Power Fault
AExxx:04	Output Voltage Low	General	Power Fault
AExxx:05	Output Over-Current Failure	General	Power Fault
AExxx:06	Core Temperature Over-Temp Failure	General	Power Fault
AExxx:07	Reserved	None	None
AExxx:08	Module Offline	System	Module Offline

Replace 'xxx' with the appropriate address of the module that you are programming.

The power supply is an analog expander module on the Protege module network. This means that all programming, trouble input and output information is stored in and reported by the analog expander records when programming via the Protege software.

Intelligent Monitoring

The power supply is able to relay information about critical system voltages, currents and temperature to the Protege GX controller by registering as an analog expander module on the Protege network. The controller can then store these values in variables that can be viewed live from the Protege GX interface.

This feature is not available in Protege WX or Protege X.

Monitoring Setup

The power supply will register with the Protege GX controller as an analog expander module, AExxx.

The channels for each power supply will monitor:

- Channel 1: Voltage at V2+ output
- Channel 2: Voltage at V1+ output
- Channel 3: Power supply module core voltage
- Channel 4: Total current output

Each channel can be associated with a data value and each data value assigned to a variable. These variables can then be monitored on a status page or floor plan.

The **Log Channel Data** option may also be selected to view the raw data as it is received in the event log. However, this will create a large number of events and should only be used for verifying the reception of data.

For more information on programming this feature, see the Protege GX Setup Guide.

Address Configuration

The module address is configured via programming and will require knowledge of the module serial number. The serial number can be found on the identification sticker on the product.

Refer to the Protege system controller configuration guide for address programming details.

The controller has a set limit on the number of modules of each type that it can support. When adding and configuring modules always refer to the [Maximum Module Addresses](#) table in the controller configuration guide.

LED Indicators

Protege DIN rail modules feature comprehensive diagnostic indicators that can aid the installer in diagnosing faults and conditions. In some cases an indicator may have multiple meanings depending on the status indicator display at the time.

Status Indicator

The status indicator displays the module status.

State	Description
Fast flash (green)	Module attempting registration with controller
Slow flash (green)	Module successfully registered with controller
Flashing (red)	Module communications activity

When the fault and status indicators are flashing alternately, the module is in identification mode, enabling the installer to easily identify the module in question. Upon either a module update or the identification time period expiring, the module will return to normal operation.

Fault Indicator

The fault indicator is lit any time the module is operating in non-standard mode. If the fault indicator is flashing, the module requires a firmware update or is in firmware update mode. When the fault indicator is on, the status indicator will flash an error code.

State	Description
Continuous slow flash (red)	Module is in boot mode awaiting firmware update
Constantly on (red)	Module is in error state and will flash an error code with the status indicator

Power Indicator

The power indicator is lit whenever the correct module input voltage is applied across the mains input terminals.

State	Description
Constantly on	Correct module input voltage applied
Constantly off	Incorrect module input voltage applied

V1 Output/V2 Output Indicators

The V1 and V2 output indicators show the status of the 12VDC output.

State	Description
On (green)	12VDC output operating OK
Flashing (red)	12VDC output failure

Battery Indicator

The battery indicator shows the status of the backup battery.

State	Description (with mains power connected - power indicator on)
Flashing (red)	Backup battery is disconnected
On (red)	Backup battery failed its dynamic battery test
On (green)	Last backup battery dynamic test successful
State	Description (with mains power disconnected - power indicator off)
Flashing (red)	Mains has failed and the PSU is drawing power from the battery. State is Battery Low
Flashing (green)	Mains has failed and the PSU is drawing power from the battery. State is Battery Restore

Temp Indicator

The temp indicator shows the status of the unit's core temperature.

State	Description
On (red)	Core temperature exceeded. Over Temp Shutdown Activated
Flashing (red)	Core temperature within 10°C of Over Temp Shutdown
On (green)	Core temperature OK

Output Current Indicator

The output current indicator shows the status of the output current for both V1+ and V2+.

State	Description
Constantly on	Output current exceeded. Over Current Shutdown Activated
Continuous flash	Output current exceeded maximum, approaching Over Current Shutdown
Constantly on (all indicators)	Maximum output current level reached
Constantly on (partial)	Indicated output current level reached

Error Code Indication

When the module attempts to register or communicate with the system controller a registration error can be generated indicating that it was not successful.

Error Code Display

The following table is only valid if the **fault** indicator is constantly on and the **status** indicator is flashing red.

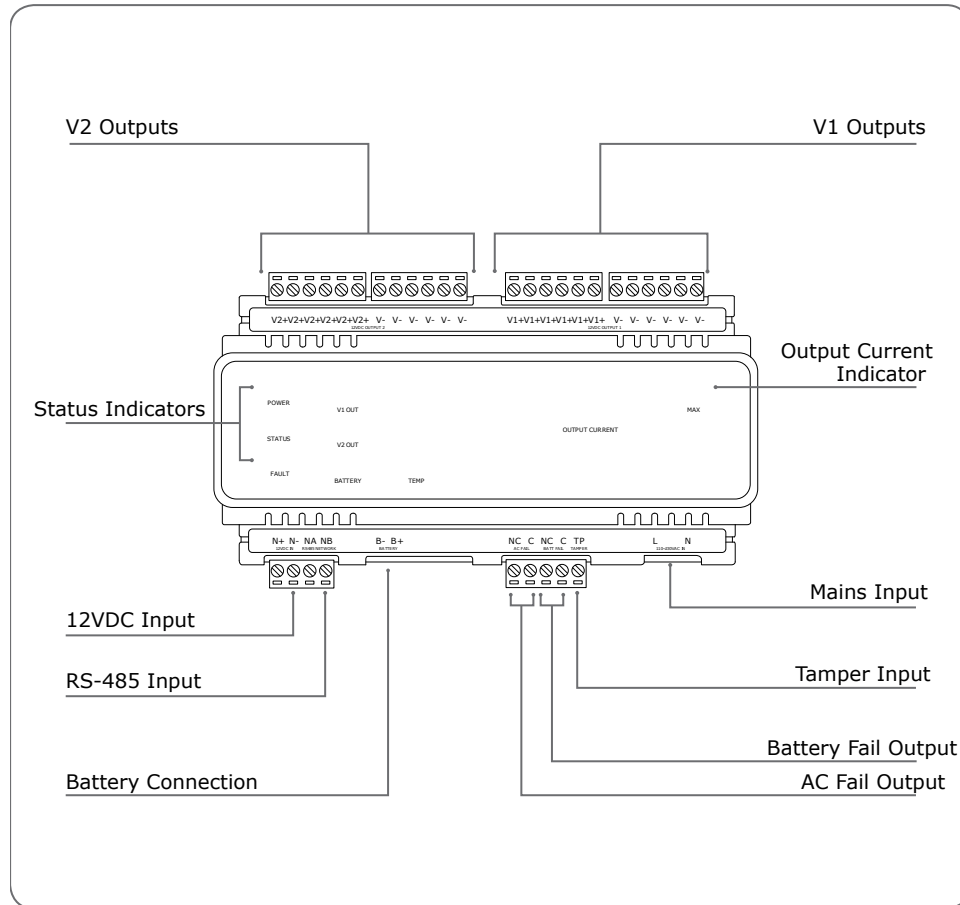
If the fault indicator is flashing the module requires a firmware update or is currently in firmware update mode.

The status indicator will flash red with the error code number. The error code number is shown with a 250ms on and off period (duty cycle) with a delay of 1.5 seconds between each display cycle.

Flash	Error Description
1	Unknown Error Code The error code returned by the system controller could not be understood by the module.
2	Firmware Version The firmware version on the module is not compatible with the system controller. To clear this error, update the module using the module update feature in the controller's web interface.
3	Address Too High The module address is above the maximum number available on the system controller. To clear this error change the address to one within the range set on the system controller, restart the module by disconnecting the power.
4	Address In Use The address is already in use by another module. To clear this error set the address to one that is not currently occupied. Use the view network status command to list the attached devices, or the network update command to refresh the registered device list.
5	Controller Secured Registration Not Allowed The controller is not accepting any module registrations. To allow module registrations use the network secure command to change the setting to not secured.
6	Serial Number Fault The serial number in the device is not valid. Return the unit to the distributor for replacement.
7	Locked Device The module or system controller is a locked device and cannot communicate on the network. Return the unit to the distributor for replacement.

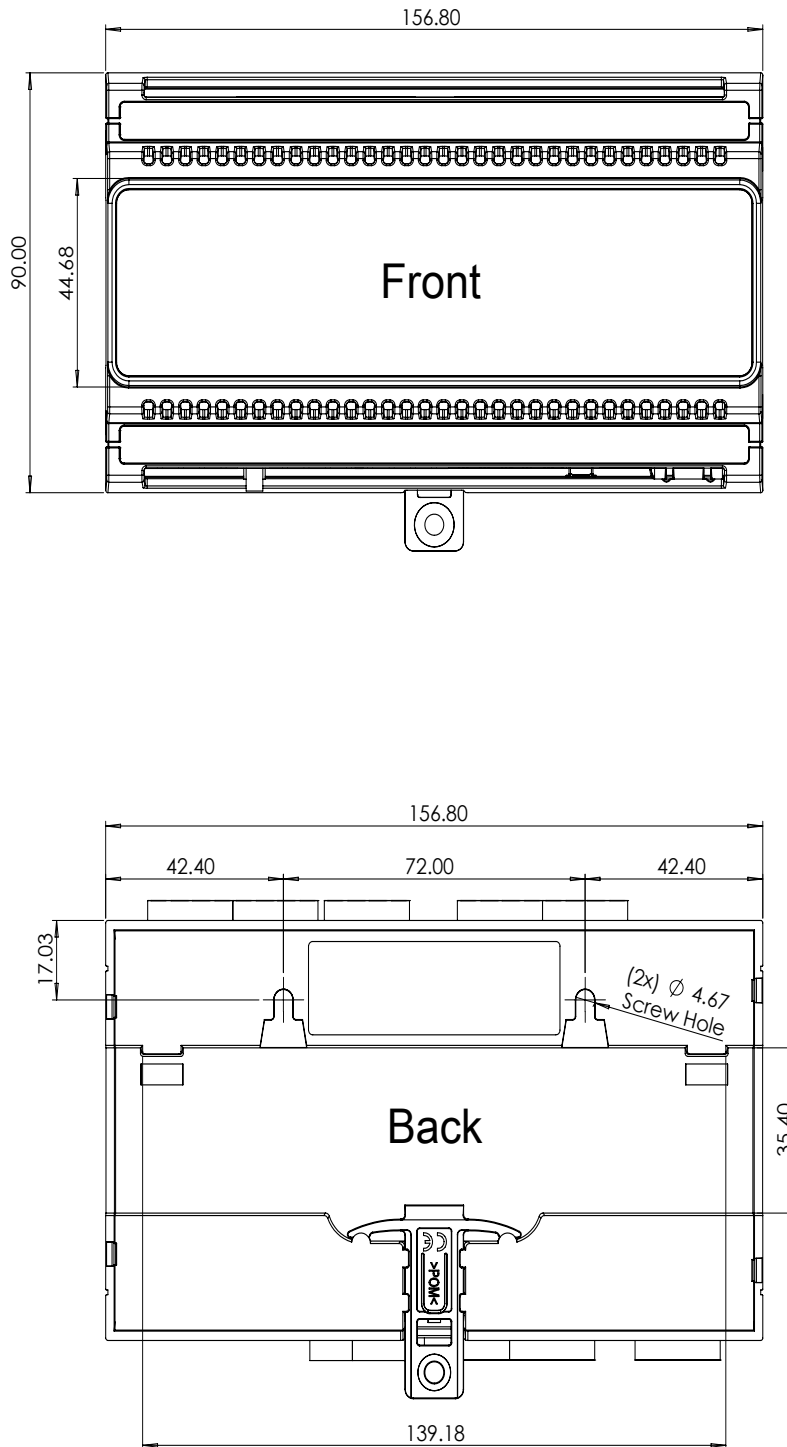
Mechanical Diagram

The mechanical diagram shown below outlines the essential details needed to help ensure the correct installation of the power supply.



Mechanical Layout

The mechanical layout below outlines the essential details needed to help ensure correct installation and mounting. All measurements are shown in millimeters.



Technical Specifications

The following specifications are important and vital to the correct operation of this product. Failure to adhere to the specifications will result in any warranty or guarantee that was provided becoming null and void.

Ordering Information	
PRT-PSU-DIN-5A	Protege DIN Rail 5A Intelligent Power Supply
Power Supply	
Mains Input	110-240VAC System (50/60Hz)
Mains Input Operating Current	0.6A (at 240VAC) - 1.1A (at 110VAC)
DC Output Voltage	12VDC System (10.4-14VDC)
DC Output Current	5A, 13.7VDC
DC Output Transient Overload Current	6A, 13.7VDC
Maximum Overload Current	5.6A
Battery Charging	600mA (Typical) *Additional to the 5A Combined DC Output
Battery Low	11.0V
Battery Disconnect	9.4V
Battery Restore	11.0V
Communication	
RS-485	Isolated Module Network
Outputs	
Outputs	2 Solid-State Relay Outputs, 50mA 12V Max each
Inputs	
Tamper	Dedicated Hardware Tamper Input
Trouble Inputs	8 (internal)
Dimensions	
Dimensions (L x W x H)	156 x 90 x 60mm (6.14 x 3.54 x 2.36")
Net Weight	490g (17.4oz)
Gross Weight	TBC
Operating Conditions	
Operating Temperature	UL/cUL 0° to 49°C (32° to 120°F) : EU EN -10° to 55°C (14° to 131°F)
Storage Temperature	-10° to 85° C (14° to 185° F)
Humidity	0%-93% non-condensing, indoor use only (relative humidity)

It is important that the unit is installed in a dry cool location that is not affected by humidity. Do not locate the unit in air conditioning or a boiler room that can exceed the temperature or humidity specifications.

Integrated Control Technology continually strives to increase the performance of its products. As a result these specifications may change without notice. We recommend consulting our website (www.ict.co) for the latest documentation and product information.

New Zealand and Australia

General Product Statement

The RCM compliance label indicates that the supplier of the device asserts that it complies with all applicable standards.



ASIAL Class 5

This product is certified for AS/NZS 2201:2007 Class 5 installations as part of a compliant Protege GX or Protege WX system.

For more information, see the Protege GX / Protege WX AS/NZS 2201.1:2007 Class 5 Compliance Installer Guide, available from ICT.

European Standards

CE Statement

Conforms where applicable to European Union (EU) Low Voltage Directive (LVD) 2014/35/EU, Electromagnetic Compatibility (EMC) Directive 2014/30/EU, Radio Equipment Directive (RED) 2014/53/EU and RoHS Recast (RoHS2) Directive: 2011/65/EU + Amendment Directive (EU) 2015/863.

This equipment complies with the rules, of the Official Journal of the European Union, for governing the Self Declaration of the CE Marking for the European Union as specified in the above directive(s).



Information on Disposal for Users of Waste Electrical & Electronic Equipment

This symbol on the product(s) and / or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product(s) to designated collection points where it will be accepted free of charge.

Alternatively, in some countries you may be able to return your products to your local retailer upon purchase of an equivalent new product.

Disposing of this product correctly will help save valuable resources and prevent any potential negative effects on human health and the environment, which could otherwise arise from inappropriate waste handling.

Please contact your local authority for further details of your nearest designated collection point.

Penalties may be applicable for incorrect disposal of this waste, in accordance with your national legislation.

For business users in the European Union

If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.

Information on Disposal in other Countries outside the European Union

This symbol is only valid in the European Union. If you wish to discard this product please contact your local authorities or dealer and ask for the correct method of disposal.

EN50131 Standards

This component meets the requirements and conditions for full compliance with EN50131 series of standards for equipment classification.

EN 50131-1:2006+A2:2017, EN 50131-3:2009, EN 50131-6:2008+A1:2014, EN 50131-10:2014, EN 50136-1:2012, EN 50136-2:2013, EN 60839-11-1:2013

Security Grade 4

Environmental Class II

Equipment Class: Fixed

Readers Environmental Class: IVA, IK07

SP1 (PSTN – voice protocol)

SP2 (PSTN – digital protocol)

SP6 (LAN – Ethernet) and DP1 (LAN – Ethernet + PSTN)

SP6 (LAN – Ethernet) and DP1 (LAN – Ethernet + USB-4G modem)

Tests EMC (operational) according to EN 55032:2015

Radiated disturbance EN 55032:2015

Power frequency magnetic field immunity tests (EN 61000-4-8)

Power Supply Type A (EN 50130-4 ed. 2)

Mains supply voltage variations (EN 50130-4 ed. 2)

Mains supply voltage dips and short interruption (EN 50130-4 ed. 2, EN 61000-4-2 ed. 2)

Electrostatic discharge (EN 50130-4 ed. 2, EN 61000-4-2 ed. 2)

Contact discharges ± 6 kV, Air discharges to ± 8 kV

Radiated electromagnetic fields (EN 50130-4 ed. 2, EN 61000-4-3 ed.3)

Conducted disturbances induced by electromagnetic fields (EN 50130-4 ed. 2, EN 61000-4-6)

Fast Transient bursts (EN 50130-4 ed. 2, EN 61000-4-4 ed.2)

To the AC mains supply lines applied disturbance signal voltage level 2 kV both polarities for 1 minute. To other supply / signal lines applied by the capacitive clamp injection method disturbance signal voltage level 1 kV for both polarities for 1 minute.

Slow high energy voltage surge (EN 50130-4 ed. 2, EN 61000-4-5 ed.2)

To comply with EN 50131-1, EN 60839-11 Security Grade 4 and AS/NZS2201.1 class 4&5 Vibration Detection for PreTamper Alarm, protection is provided by a DSC SS-102 Shockgard Seismic vibration sensor mounted within the system enclosure. Alarm output is provided by a pair of non-latching, N.C. (normally closed) relay contacts, opening for a minimum of 1 second on detection of an alarm connected in series with the 24Hr tamper input (TP) on the PSU (or any other system input designated/programmed as a 24Hr Tamper Alarm).

This relay is normally energized to give fail-safe operation in the event of a power loss. Indication of detection is provided by a LED situated on the front cover. The vibration sensor is fully protected from tampering by a N.C. micro switch operated by removal of the cover.

Enclosure EN-DIN-24 has been tested and certified to EN50131.

By design, the enclosures for all Integrated Control Technology products, EN-DIN-11, EN-DIN-12 and EN-DIN-24-ATTACK, comply with the EN 50131 standards. Tamper protection against removal of the cover as well as removal from mounting is provided by tamper switch.

Warning: Enclosures supplied by 3rd parties may not be EN50131-compliant, and should not be claimed as such.

To comply with EN 50131-1 only one battery can be connected and monitored per system. If more capacity is required a single larger battery must be used.

UK Conformity Assessment Mark

General Product Statement

The UKCA Compliance Label indicates that the supplier of the device asserts that it complies with all applicable standards.



UL and cUL Installation Requirements

Only UL / cUL listed compatible products are intended to be connected to a UL / cUL listed control system.

UL/cUL Installation Cabinet Options

cUL Central Station Fire Monitoring, UL/cUL Central Station Alarm Installations

Cabinet Model	UL/cUL Installation Listings
EN-DIN-24-ATTACK	UL1610, UL1635, UL1076, ULC-S304, ULC-S559
EN-DIN-12	UL1610, UL1076, ULC-S304, ULC-S559
EN-DIN-24	
EN-DIN-31	
EN-DIN-11-V	

cUL Fire Monitoring

Cabinet Model	cUL Installation Listings
EN-DIN-12	ULC-S559
EN-DIN-24	
EN-DIN-31	
EN-DIN-24-ATTACK	
EN-DIN-11-V	

Electronic Access Control System Installations

Cabinet Model	UL/cUL Installation Listings
EN-DIN-12	UL294, UL1076, ULC-ORD-C1076-86, ULC 1076, ULC 60839-11-1, CAN/ULC-S319
EN-DIN-24	
EN-DIN-24-ATTACK	
EN-DIN-31	UL294, UL1076, ULC 1076, ULC 60839-11-1, CAN/ULC-S319



All cabinet installations of this type must be located **inside the Protected Area**.

Not to be mounted on the exterior of a vault, safe or stockroom.

All cabinet internal covers and lids/doors must be connected to the cabinet's main ground point for electrical safety and static discharge protection.

UL/cUL Product Firmware Version

This product uses PRT-PSU-DIN-5A firmware version 1.13.XXX.

cUL Compliance Requirements

CAN/ULC-60839-11-1

- The Protege controller and reader expander module are intended to be mounted within the enclosure (refer to UL/cUL Installation Cabinet Options), installed inside the protected premise, and are CAN/ULC-60839-11-1 Listed for Class I applications only.
- Exit devices and wiring must be installed within the protected area.
- For the Protege controller and reader expander module, all RS-485 and reader terminal connections must be made using shielded grounded cable.
- All readers must be connected with shielded, grounded cable.
- A bell or visual indicator used as an arming acknowledgment signal must be listed to a cUL security, signaling or fire standard. If intended to be mounted outside, it must be rated for outdoor use.
- Fail secure locking mechanisms shall only be installed where allowed by the local authority having jurisdiction (AHJ) and shall not impair the operation of panic hardware and emergency egress.
- If fire resistance is required for door assembly, portal locking device(s) must be evaluated to ULC-S533 and CAN/ULC-S104.
- Must be installed with CAN/ULC-60839-11-1 listed portal locking device(s) for cUL installations.
- If a flexible cord is used to connect to line voltage, strain relief must be provided for the cord inside the enclosure or at the knockout.
- The power supply is not intended to be mounted on the exterior of vault, safe, or stockroom.

CAN/ULC-S304

- **Auto Arming**

Control units that support auto arming shall provide an audible signal throughout the protected area not less than 10 min prior to the auto arming taking place. The control unit shall allow authorized users to cancel the auto arming sequence and transmit such cancellation to the signal receiving center with the identification of the authorized user that canceled the action.

The following options must be enabled in the Protege system when using the Auto Arming feature. When the defer warning time is programmed to 10 minutes, the output group will be activated 10 minutes before the system performs the Auto Arming in the associated Area.

- The **Defer Output or Output Group** must be programmed. Refer to the section Areas | Outputs in the Operator Reference Manual for programming instructions.
- The **Defer Warning Time** must be programmed to not less than 10 minutes. Refer to the section Areas | Configuration in the Operator Reference Manual.
- The **Defer Automatic Arming** option must be enabled. Refer to the section Areas | Options (2) in the Operator Reference Manual.

- **Arming Signal**

A bell or visual indicator used as an arming acknowledgment signal must be listed to a cUL security, signaling or fire standard. If intended to be mounted outside, it must be rated for outdoor use.

- **Double EOL Input Configuration**

Only double EOL Input Configuration shall be used. Refer to the Inputs section of this manual and the section Inputs | Options in the Operator Reference Manual.

- **Multiplex System and Poll Time**

The Protege controller is compatible with the ArmorIP Internet Monitoring Receiver. Poll Time must be set to 40 seconds and the Grace Time must be set to 20 seconds.

In the Protege system, the reporting service must be configured to 40 seconds. The following options are required for the service selected as Report IP type:

- The **Log Polling Message** option must be enabled. Refer to the section Report IP | Options in the Operator Reference Manual.

- The **Poll Time** must be programmed to 40 seconds. Refer to the Report IP | General section in the Operator Reference Manual.
- **Central Station Signal Receiver**
The common equipment of each signal receiving center control unit shall be limited to 1000 alarm systems.
- **Number of attempts**
In the event of unsuccessful communication, a digital alarm communicator transmitter shall make a minimum of 5 and a maximum of 10 attempts. Where the maximum number of attempts to complete the sequence is reached, an indication of the failure shall be made at the premises.
In the Protege system, the reporting service selected as Contact ID must have the number of attempts programmed to 5 attempts. The **Dial Attempts** option must be programmed. Refer to the section Contact ID | Settings in the Operator Reference Manual.

If the PRT-4G-USB cellular modem is being used as the secondary reporting option in the installation, the Report IP service assigned to the cellular modem must be programmed as above.
- **Check-In Time**
DACT communication channel check-in time is not to exceed 24 hrs.
- **Trouble Input Service Test Report**
 - The **Test Report Time** must be programmed. Refer to the section Controllers | Configuration in the Operator Reference Manual.
 - The **Generate Input Restore on Test Input** option must be enabled. Refer to the section Controller | Options in the Operator Reference Manual.
 - The **Test Report Time is Periodic** option must be enabled. Refer to the section Controller | Options in the Operator Reference Manual.
- **Primary Communication Channel**
The first attempt to send a status change signal shall utilize the primary communication channel.
An ethernet Report IP service must be used as the primary service. The backup service may use Contact ID over the phone line or Report IP over the cellular network if the PRT-4G-USB cellular modem is being used as the secondary communication channel.
The following options are required:
 - The primary service (Report IP) must have the **Backup service** set to the secondary reporting service (Contact ID or Report IP over 4G modem). The **Service mode** must be set to 1 - Start with controller OS.
 - The backup service must have **Service operates as backup** enabled. For ULC-S304 P3 applications, **Enable offline polling** must be enabled and configured so that the backup service is monitored even when it is not active.
 - For Report IP services, the **Reporting protocol** must be set to Armor IP.
 - Refer to the Services section in the Operator Reference Manual.
- **Status Change Signal**
An attempt to send a status change signal shall utilize both primary and secondary communication channels.
- **Local Annunciation if Signal Reporting Failure**
Failure of the primary communication channel or secondary communication channel shall result in a trouble signal being transmitted to the signal receiving center within 240 seconds of the detection of the fault. Failure of either communication channel shall be annunciated locally within 180 seconds of the fault.
The following options must be enabled in the Protege system:
 - The **Ethernet Link Failure** trouble input must be programmed.
 - The **Trouble Input Area** must be armed. Refer to the section Trouble Inputs | Areas and Input Types in the Operator Reference Manual.
- **Network and Domain Access**
Neither the subscriber control unit nor the signal receiving center receiver shall be susceptible to security breaches in general-purpose operating systems.
Network access policies should be set to restrict unauthorized network access and "spoofing" or "denial of service" attacks.

- **Ethernet Connections**

All ethernet network connections shall be installed within the same room as the equipment.

- **Encryption**

For active communications channel security, encryption shall be enabled at all times.

The ArmorIP-E (UDP) protocol must be used and the Encryption Type must be set to AES-256.

The following options must be enabled for the Report IP service in the Protege system.

- The **Reporting Protocol** must be set to ArmorIP (UDP) Encrypted. The AES key must be set as specified by monitoring station.
- Refer to the section Report IP | General in the Operator Reference Manual.

- **Server Configuration**

Where a server is employed for control over network addressing, encryption or re-transmission, such shall be designed to remain in the "on state" at all times.

Communicators are not suitable for active communication channel security and medium or high risk applications unless such can be "online" at all times, have a minimum 128 bit encryption scheme, have encryption enabled, network and domain security implemented.

Network access policies shall be set to restrict unauthorized network access and "spoofing" or "denial of service" attacks.

- **Internet Service Provider (ISP)**

The Internet Service Provider (ISP) providing service shall meet the following requirements:

- redundant servers/systems
- back-up power
- routers with firewalls enabled and
- methods to identify and protect against "Denial of Service" attacks (i.e. via "spoofing")

- **Information Technology Equipment, Products or Components of Products**

Products or components of products, which perform communications functions only, shall comply with the requirements applicable to communications equipment as specified in CAN/CSA-C22.2 No. 62368-1, Audio/video, information and communication technology equipment - Part 1: Safety requirements. Where network interfaces, such as the following, are internal to the subscriber control unit or receiver, compliance to CAN/CSA-C22.2 No. 62368-1 is adequate. Such components include, but are not limited to:

- A) Hubs;
- B) Routers;
- C) Network interface devices;
- D) Third-party communications service providers;
- E) Digital subscriber line (DSL) modems; and
- F) Cable modems.

- **Backup Power Requirements**

Power for network equipment such as hubs, switchers, routers, servers, modems, etc., shall be backed up or powered by an uninterruptible power supply (UPS), stand-by battery or the control unit, capable of facilitating 24h standby, compliant with Clauses 16.1.2 and 16.4.1 of CAN/ULC-S304.

For communications equipment employed at the protected premises or signal receiving center and intended to facilitate packet switched communications, as defined in CAN/ULC-S304, 24h back-up power is required.

- **Compromise Attempt Events**

ArmorIP detects the reception of any invalid packet on the programmed port as a potential system **compromise attempt**. Each compromise attempt sends a notification to the receiver, and logs a Compromise Attempt event under the Live Panel Events.

The event is sent with the following details:

- **Account Code** as defined in the Serial Receiver settings
- **Event Code** 0x163
- **Group Code** as defined in the Serial Receiver settings
- **Point Code** as defined in the Serial Receiver settings

Refer to the section [Global Settings | Serial Receiver](#) in the [ArmorIP Version 3 Internet Monitoring Application User Manual](#).

For UL and cUL installations the Central Station Receiving software must have the Contact ID details as specified, programmed for the **Compromise Attempt** event.

- **Power Supply Mains Power Connection**

If a flexible cord is used to connect to line voltage, strain relief must be provided for the cord inside the enclosure or at the knockout.

The power supply is not intended to be mounted on the exterior of vault, safe, or stockroom.

CAN/ULC-S319

- The Protege controller and reader expander module are intended to be mounted within the enclosure (refer to UL/cUL Installation Cabinet Options), installed inside the protected premise, and are CAN/ULC-S319 Listed for Class I applications only.
- Exit devices and wiring must be installed within the protected area.
- For the Protege controller and reader expander module, all RS-485 and reader terminal connections must be made using shielded grounded cable.
- All readers must be connected with shielded, grounded cable.
- A bell or visual indicator used as an arming acknowledgment signal must be listed to a cUL security, signaling or fire standard. If intended to be mounted outside, it must be rated for outdoor use.
- Fail secure locking mechanisms shall only be installed where allowed by the local authority having jurisdiction (AHJ) and shall not impair the operation of panic hardware and emergency egress.
- If fire resistance is required for door assembly, portal locking device(s) must be evaluated to ULC-S533 and CAN/ULC-S104.
- Must be installed with CAN/ULC-S319 listed portal locking device(s) for cUL installations.
- If a flexible cord is used to connect to line voltage, strain relief must be provided for the cord inside the enclosure or at the knockout.
- The power supply is not intended to be mounted on the exterior of vault, safe, or stockroom.

CAN/ULC-S559

Signal Reporting

The reporting services and other components shall be programmed so as to meet the requirements of CAN/ULC-S559 for either an active or passive communication system.

This includes the following provisions:

- All signals must be transmitted to the fire signal receiving center within 60 seconds.
- An active communication system shall use one or more IP reporting services. Any fault in the primary reporting service must be detected and annunciated at the fire signal receiving center within 180 seconds.
- IP reporting services may utilize either the controller's onboard ethernet or the PRT-4G-USB cellular modem. The **Reporting Protocol** must be set to **ArmorIP** with at least 128 bit encryption.
- A passive communication system shall use two or more communication channels. The primary channel is a Contact ID service over the phone line, with a test signal sent at least every 6 hours. The phone dialer must make a minimum of 5 and a maximum of 10 attempts to dial the receiving center in the event of a communication failure.
- In passive systems, a DAYR7-listed cellular alarm communicator (e.g. DSC LE4010) must provide the backup channel and phone line integrity monitoring. The alarm communicator must be installed and configured in accordance with the manufacturer's instructions for CAN/ULC-S559 (commercial fire reporting) installations.

Further details and programming instructions are provided in [Application Note 362: CAN/ULC-S559 Fire Reporting in Protege Systems](#).

Central Station Signal Receiver

The signal receiving software must be ICT ArmorIP Version 3. It must meet the following requirements:

- The **Poll Time** must be set to 40 seconds and the **Poll Grace Time** must be set to 20 seconds.
- The maximum number of signal transmitting units connected to the ArmorIP Receiver shall not exceed 10000 simultaneous connections.
- The system shall be redundant. For up to 1000 accounts, two computers must be used. Each subsequent set of 1000 accounts requires another two computers.

For instructions and hardware requirements, see the ArmorIP Version 3 Internet Monitoring Application User Manual.

Ethernet Connections

All ethernet network connections shall be installed within the same room as the equipment.

External Wiring

All wiring extending outside of the enclosure must be protected by metal conduits.

Power Supply Mains Power Connection

If a flexible cord is used to connect to line voltage, strain relief must be provided for the cord inside the enclosure or at the knockout.

The power supply is not intended to be mounted on the exterior of vault, safe, or stockroom.

Backup Power

See your power supply installation manual for backup battery power requirements for the Protege system.

Telecom equipment (switches, modems, routers) requires 24hr of standby backup power.

Arming Signal

A bell or visual indicator used as an arming acknowledgment signal must be listed to a cUL security, signaling or fire standard. If intended to be mounted outside, it must be rated for outdoor use.

Keypad Wiring

The RS-485 connection to the keypad must be wired such that the shorts and other faults on the RS-485 line connection of the keypad will not cause the controller to malfunction.

Fire Zone Inputs

Inputs 1, 2 and 3 on the controller or input expander must be connected to the Fire, Supervisory and Trouble outputs on the fire alarm control panel, as indicated in the diagrams below.

- EOL resistors must be installed at the fire alarm control panel outputs. Typical input circuits are:

Value 1	Value 2	Monitored Status
1k	1k	Open, Closed, Tamper, Short
6k8	2k2	Open, Closed, Tamper, Short
10k	10k	Open, Closed, Tamper, Short
2k2	2k2	Open, Closed, Tamper, Short
4k7	2k2	Open, Closed, Tamper, Short
4k7	4k7	Open, Closed, Tamper, Short

See the Inputs section of the controller or expander installation manual for connection diagrams.

- These inputs must have a fire area assigned, and the area must be armed. Areas used for fire reporting must not also be used for burglary.

- These inputs must be used exclusively for fire monitoring and cannot be programmed to activate the bell output.

Further details and programming instructions are provided in Application Note 362: CAN/ULC-S559 Fire Reporting in Protege Systems.

Trouble Monitoring

The following trouble inputs must have the system area assigned with the Trouble Silent input type.

- Controller Service Report Test
- Controller ContactID Reporting Failure
- Controller ReportIP Reporting Failure
- Power Supply (Analog Expander) Mains Failure

The 24 hour portion of the system area must be armed at all times.

Provided that the Power Supply Mains Failure trouble input is monitored and reported to the receiving center, it is not necessary to display a visible LED indication outside the cabinet when there is a mains power failure.

Further details and programming instructions are provided in Application Note 362: CAN/ULC-S559 Fire Reporting in Protege Systems.

Indicating Reporting Failures

Reporting failures must be indicated on the user interface for the system. There are two methods for achieving this:

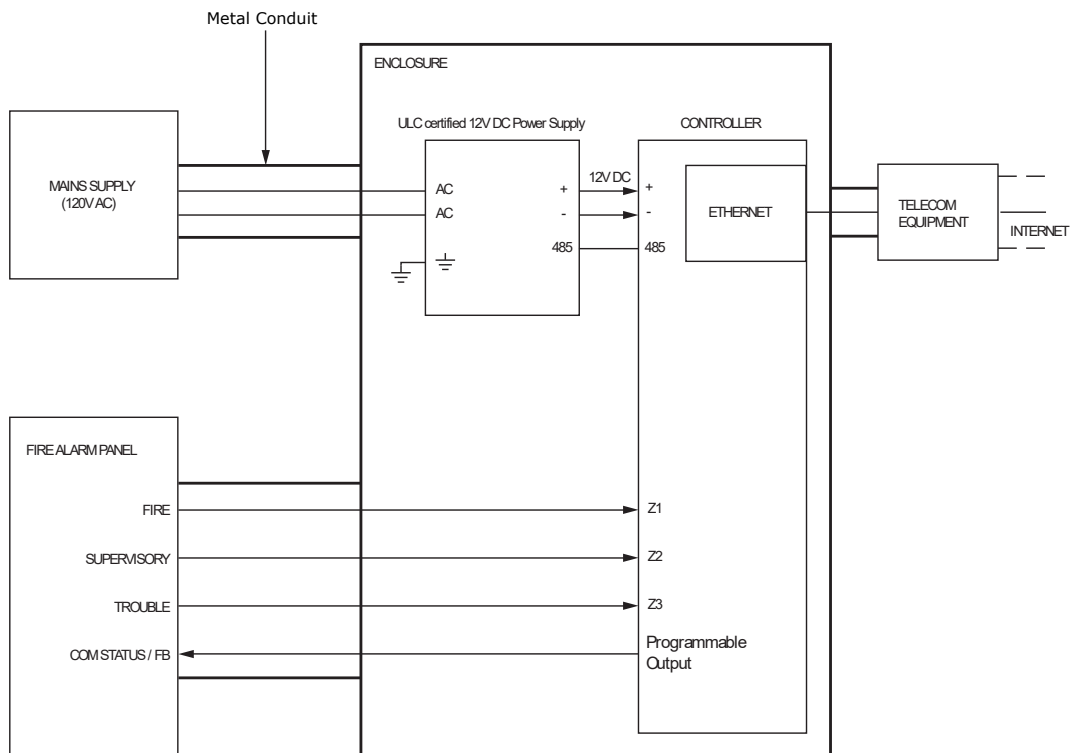
- Sites with keypads can display the trouble message on the keypad.
- If the fire alarm control panel has an COM Status input, it may be connected to any available dry relay contact on the controller or output expander. When there is a reporting failure, the relay will turn on to activate the COM Status indicator on the fire alarm control panel.

Depending on how this relay is programmed, it may latch on when a reporting failure occurs. If so, a normally open monitoring reset button must be provided on controller input 4 to reset the relay output.

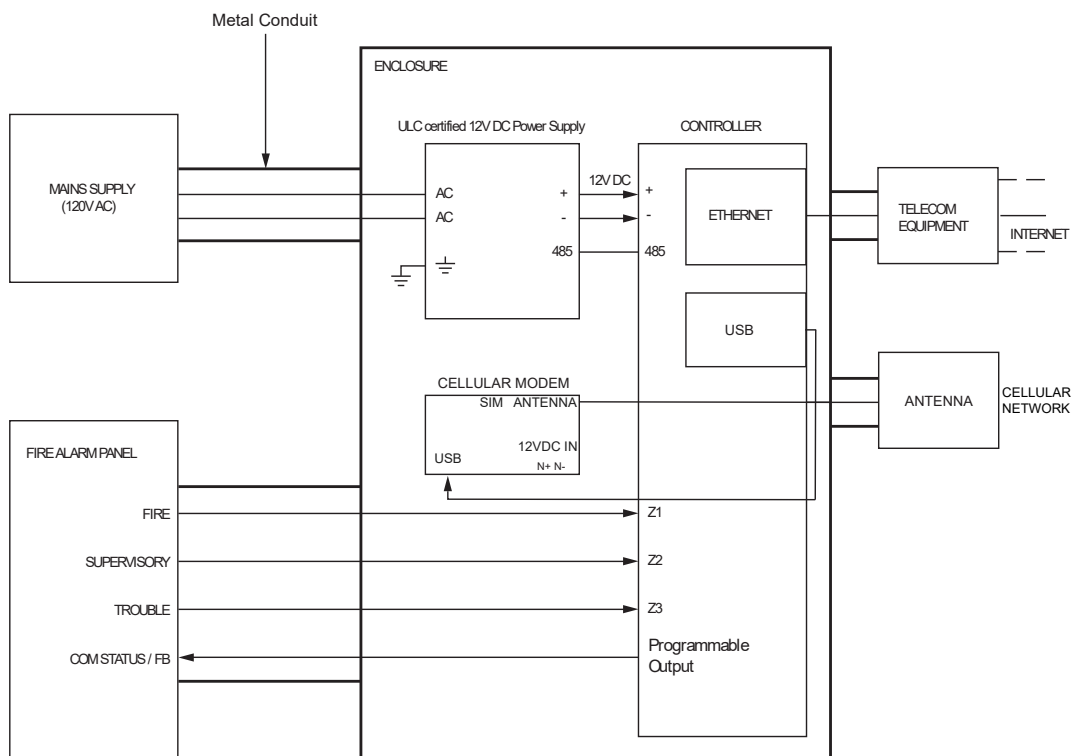
Further details and programming instructions are provided in Application Note 362: CAN/ULC-S559 Fire Reporting in Protege Systems.

Active/Passive Communication System Diagrams

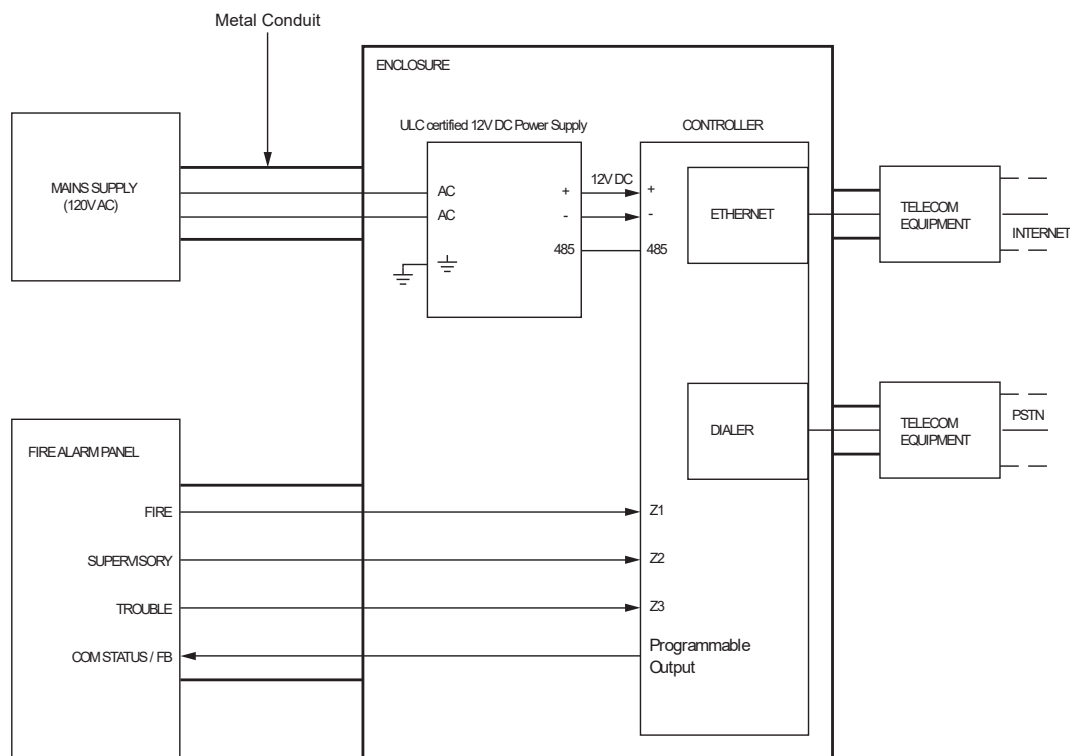
CAN/ULC-S559 CONTROLLER ACTIVE COMMUNICATION



CAN/ULC-S559 CONTROLLER ACTIVE COMMUNICATION: CELLULAR MODEM



CAN/ULC-S559
CONTROLLER
PASSIVE COMMUNICATION: MODEM DIALER



UL Compliance Requirements

UL1610

For Security Grade 4 installations, two forms of reporting are required. This can be satisfied using the onboard 2400bps modem included with the modem controller model, or through the incorporation of the PRT-4G-USB cellular modem module into the installation with the non-modem controller model.

- A local alarm sounding device, alarm housing, and control unit shall comply with the mercantile requirements in the Standard for Police Station Connected Burglar Alarm Units and Systems, UL365.
- A bell or visual indicator used as an arming acknowledgement signal must be listed to a UL security, signaling or fire standard. If intended to be mounted outside, it must be rated for outdoor use.
- Exit and entry delay must not exceed 60 seconds. To program the entry and exit delay time, refer to the section Areas | Configuration in the Operator Reference Manual.
- All ethernet network connections shall be installed within the same room as the equipment.
- Signals between the premises control unit and the receiving equipment, when not carried by wireless means, shall be protected by the following method:
 - Onboard modem telco connection must be dedicated to the Protege controller.

Modem model only.

- Ethernet connection to the Internet Service Provider (ISP) with a fixed IP Address must be dedicated to the Protege controller.
- To comply with the dual signal line transmission system requirement, both transmission lines (onboard modem and IP reporting) must be enabled. Signals shall be sent simultaneously to both the primary communications channel and the Backup Service.

The Report IP and Contact ID services must be programmed and enabled within the Protege system. The following options are required:

- The **Contact ID Reporting Service** must be enabled and the **Service Mode** must be configured to start with the operating system.
- Refer to the section Contact ID in the Operator Reference Manual.
- The **Report IP Service** must be enabled as the primary communication channel, the **Service Mode** must be configured to start with the operating system, and the **Reporting Protocol** must be set to ArmorIP.
- Refer to the section Report IP in the Operator Reference Manual.
- When more than one means of signal transmission is used, loss of communication with the receiving system shall be annunciated at the receiver within 200 seconds. If a fault is detected on any of the signal transmission means, at least one of the signal transmission channels shall send a signal to the central-station to report the fault within 200 seconds.

The Report IP and Contact ID services must be programmed and enabled within the Protege system.

The Protege controller is compatible with the ArmorIP Internet Monitoring Receiver. Poll Time must be set to 40 seconds and the Grace Time must be set to 20 seconds.

In the Protege system, the reporting service must be configured to 40 seconds. The following options are required for the service selected as Report IP type:

- The **Poll Time** must be programmed to 40 seconds. Refer to the Report IP | General section in the Operator Reference Manual
- The **Contact ID Reporting Service** must be enabled and the **Service Mode** must be configured to start with the operating system.
- Refer to the section Contact ID in the Operator Reference Manual
- The **Report IP Service** must be enabled as the primary communication channel, the **Service Mode** must be configured to start with the operating system, and the **Reporting Protocol** must be set to ArmorIP.
- Refer to the section Report IP in the Operator Reference Manual.
- The **Trouble Input Area** must be armed in 24h mode. Refer to the section Trouble Inputs | Areas and Input Types in the Operator Reference Manual.

In the event of unsuccessful communication, a digital alarm communicator transmitter shall make a minimum of 5 and a maximum of 10 attempts. Where the maximum number of attempts to complete the sequence is reached, an indication of the failure shall be made at the premises.

In the Protege system, the reporting service selected as Contact ID must have the number of attempts programmed to 5 attempts. The following options are required:

- The **Dial Attempts** option must be programmed. Refer to the section Contact ID | Settings in the Operator Reference Manual.
- DACT communication channel check-in time is not to exceed 24 hrs.
- Trouble Zone Service Test Report
 - The **Test Report Time** must be programmed. Refer to the section Controllers | Configuration in the Operator Reference Manual.
 - The **Generate Input Restore on Test Input** option must be enabled. Refer to the section Controller | Options in the Operator Reference Manual.
 - The **Test Report Time is Periodic** option must be enabled. Refer to the section Controller | Options in the Operator Reference Manual.
 - ArmorIP detects the reception of any invalid packet on the programmed port as a potential system **compromise attempt**. Each compromise attempt sends a notification to the receiver, and logs a Compromise Attempt event under the Live Panel Events.

The event is sent with the following details:

- **Account Code** as defined in the Serial Receiver settings
- **Event Code** 0x163
- **Group Code** as defined in the Serial Receiver settings
- **Point Code** as defined in the Serial Receiver settings

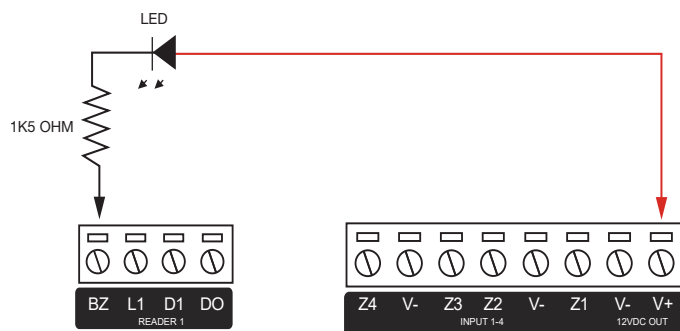
Refer to the section Global Settings | Serial Receiver in the ArmorIP Version 3 Internet Monitoring Application User Manual.

For UL and cUL installations the Central Station Receiving software must have the Contact ID details as specified, programmed for the **Compromise Attempt** event.

- If a flexible cord is used to connect to line voltage, strain relief must be provided for the cord inside the enclosure or at the knockout.
- The power supply is not intended to be mounted on the exterior of vault, safe, or stockroom.

UL294

- The Protege controller and reader expander module are intended to be mounted within the enclosure (refer to UL/cUL Installation Cabinet Options), installed inside the protected premise, and are UL 294 Listed for Attack Class I applications only.
- Exit devices and wiring must be installed within the protected area.
- For the Protege controller and reader expander module, all RS485 and reader terminal connections must be made using shielded grounded cable.
- All readers must be connected with shielded, grounded cable.
- A bell or visual indicator used as an arming acknowledgment signal must be listed to a UL security, signaling or fire standard. If intended to be mounted outside, it must be rated for outdoor use.
- Fail secure locking mechanism shall only be installed where allowed by the local authority having jurisdiction (AHJ) and shall not impair the operation of panic hardware and emergency egress.
- If fire resistance is required for door assembly, portal locking device(s) must be evaluated to UL10B or UL10C.
- Must be installed with UL 1034 listed electronic locks for UL installations.
- AC power on shall be indicated by an external panel mount LED (Lumex SSI-LXH312GD-150) and fitted into a dedicated 4mm hole in the cabinet to provide external visibility. This shall be wired between 12V and a PGM output that is programmed to follow the AC trouble input as shown below:



- If a flexible cord is used to connect to line voltage, strain relief must be provided for the cord inside the enclosure or at the knockout.
- The power supply is not intended to be mounted on the exterior of vault, safe, or stockroom.

FCC Compliance Statements

FCC Rules and Regulations CFR 47, Part 15, Subpart B

This equipment complies with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules.

Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

NOTE: THE GRANTEE IS NOT RESPONSIBLE FOR ANY CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

Industry Canada Statement

ICES-003

This class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

CAN ICES-3 (A)/NMB-3(A)

IEC 62368-1:2020

This power supply has been tested and confirmed to comply with IEC 62368-1. This satisfies the requirements for:

- Australia/New Zealand: AS/NZS 62368-1
- Canada/USA: CSA/UL 62368-1
- Europe: EN 62368-1
- Great Britain: BS EN 62368-1
- Japan: J62368-1

Disclaimer and Warranty

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For warranty information, see our [Standard Product Warranty](#).

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