

ICT Protege Installation and Usage Guide

A large, bold, white '1CT' logo is centered on a solid red square background. The '1' is a simple vertical bar, the 'C' is a thick, rounded letter, and the 'T' is a simple horizontal bar with a vertical stem.

Version: 20260625
Date: Thursday, June 25, 2026
Authors: Kevin Lam

chowmainsoft

Contents

Overview.....	4
Features.....	5
End User Alarm Interface Features.....	5
Installer Features.....	5
Setup Guide.....	6
Before you start, make sure that:.....	6
Panel Setup.....	6
Add and connect the Chowmain ICT driver into the Control4 system.....	7
Driver Properties.....	9
Driver Actions.....	10
Commands.....	10
Variables.....	11
Webview.....	12
User Management.....	13
Access Level Management.....	13
Door Controls.....	14
Troubleshooting.....	16
If you are experiencing issues with the driver, follow these basic steps for troubleshooting.....	16
FAQ.....	17
What hardware will this work on?.....	17
What makes this integration exciting?.....	17
Do you offer any other cool drivers?.....	17
I want to try this driver out before buying it?.....	17
Licensing.....	18
Marketplace.....	18
To Purchase drivers.....	18
Create Chowmain Project and obtain Project Code.....	18
To Assign purchased drivers to Project.....	19
Control4.....	21
To Download and install Chowmain drivers:.....	21
Install Chowmain Agent.....	22

Link Project Code to Control4 Project.....	23
LICENCING FAQ.....	23
What are the Requirements for Chowmain licencing?.....	23
How do I know if the deployed driver is using Chowmain Licencing?.....	23
How does the trial period work?.....	24
What benefits does Chowmain Project Agent provide?.....	24
Where do I buy a Licence from?.....	25
Can I upgrade old versions of drivers from other marketplaces to Chowmain?.....	25
Developer Information.....	26
Support.....	27
Ticket / Live Chat Support.....	27
Phone Support.....	27
Driver Documentation.....	27
Change Log.....	28
Version 20260625 - 25-JUN-2026.....	28

Overview

The ICT Protege WX (developed by Integrated Control Technology) is a flexible, all-in-one, web-based physical security system that seamlessly unifies access control, intrusion detection, and building automation into a single platform.

Web-Based Architecture (No Software Required): Because the system features a built-in web server inside the controller, there is no bulky software to install on local servers or PCs. You simply unpack it, power it up, and manage everything from a standard web browser on a laptop, tablet, or smartphone.

Rapid Deployment: The system utilizes an intuitive, wizard-driven setup interface. ICT famously boasts that a basic system can be fully configured and operational in less than 5 minutes.

Anywhere, Anytime Access: Operators and end-users can manage users, view real-time logs, arm/disarm areas, and lock/unlock doors remotely via the web client or the dedicated Protege Mobile App.

Secure by Design: The system comes with factory-loaded HTTPS certificates and utilizes robust end-to-end data protection, including NIST-certified AES 128/192/256-bit encryption.

Smart Building Automation: Beyond locks and alarms, it can trigger HVAC systems, lighting schedules, and elevator controls based on user occupancy, badge-ins, or scheduled times to optimize energy costs.

Dual Operating Modes: Out of the box, it launches in a simplified Basic Mode to keep daily operations easy. Certified installers can unlock Advanced Mode to access complex programmable logic, elevator control, and deeper integrations.

Features

End User Alarm Interface Features

- Full support for 32 Areas
- Away, Stay, Force, Instant Arm modes
- Additional Area functions
 - Arm All Away
 - Arm All Stay
 - Arm All Force
 - Arm All Instant
 - Bypass Zone
 - Unbypass Zone
 - Disarm 24 Hour
- Webview for Customer Facing Management and Control
 - User Management
 - Access Level Management
 - Door Controls

Installer Features

- Auto Driver and Panel Sync when driver connection is made (Configures Panel settings for Driver Operation)
- Easy Push/Email Notifications for: (4Sight Required)
 - Driver Connected
 - Driver Disconnected
 - Arming
 - Disarming
 - Alarm
 - Zone Tamper
 - Zone Bypass
 - Zone Unbypass
- Zone Types Automatically Configured with Names.
- Driver Dynamic Area Events.
- Driver Dynamic Door Events.
- Dynamic Output Relay bindings.
- Easy Auto Setup of Zone contact drivers.
- Flash Lights on Alarm.
- Programmable Commands
 - Control Door (Lock, Unlock, Unlock Latched)
 - Control Input (Bypass Permanently, Bypass Until Next Disarm, Bypass Remove)
 - Control Output (Activate, Activate For Time, Deactivate)

Setup Guide

Before you start, make sure that:

- You have access to Composer Pro and your Control4 system.
- Your Control4 system is on OS 3.4+
- The Alarm panel is fully functional and commissioned (Areas, Inputs, Outputs, Doors setup).
- IP Address for the Panel is statically assigned or reserved in your network.
- The latest firmware is installed. At the time of development, the Protege WX version used is below.

Controller Software	
Current Version	4.00 2510 P048
OS	2.0.27
Application	02.08.1543
Library	04.00.327
Interface	2.3.628.P028

Panel Setup

1. Create an Operator with an Installer role for the driver to use under System >> Operators

Operators

General

Search

admin

Control4

General

Name

Control4

Configuration

Username

control4

Password

••••••••

Role

Installer

Default Language

English

Operator Timeout

☐ Enable Operator Timeout

2. Create a User with a PIN Code that has access to all Areas, Inputs, Outputs, Doors for the driver to use
3. Setup the 2 x Automation and Control Services under Programming >> Services with the below setup.

Services

Service Type

General

Search

ContactID

ReportIP

Control4 - Config

Control4 - Control

Configuration

IP Port

50000

Encryption Level

None

▼

Encryption Key

Checksum Type

None

▼

Options

☐
Numbers are Big Endian (Little Endian if not selected)

☒
Allow Status Requests When Not Logged In

☒
User Logon Lock Out Timer If Incorrect PIN Is Supplied

☒
Ack Commands

☐
Expect Ack For Status Monitoring

☐
Resend Status Monitoring If Not Ack After 5 Attempts

☐
Expect Ack For Events

☐
Resend Events If No Ack After 5 Attempts

Services

Service Type

General

Search

ContactID

ReportIP

Control4 - Config

Control4 - Control

Configuration

IP Port

50001

Encryption Level

None

▼

Encryption Key

Checksum Type

None

▼

Options

☐
Numbers are Big Endian (Little Endian if not selected)

☒
Allow Status Requests When Not Logged In

☒
User Logon Lock Out Timer If Incorrect PIN Is Supplied

☒
Ack Commands

☐
Expect Ack For Status Monitoring

☐
Resend Status Monitoring If Not Ack After 5 Attempts

☐
Expect Ack For Events

☐
Resend Events If No Ack After 5 Attempts

Add and connect the Chowmain ICT driver into the Control4 system.

1. Select Driver > "Add or Update Driver or Agent" from the toolbar in the top left of Composer Pro and add the Chowmain ICT drivers.

Name	Date modified	Type
chowmain_ict_protege.c4z	18/06/2026 5:59 pm	C4Z File
chowmain_ict_protege_webview.c4z	18/06/2026 5:59 pm	C4Z File

2. Add the ICT Protege WX (Chowmain) driver

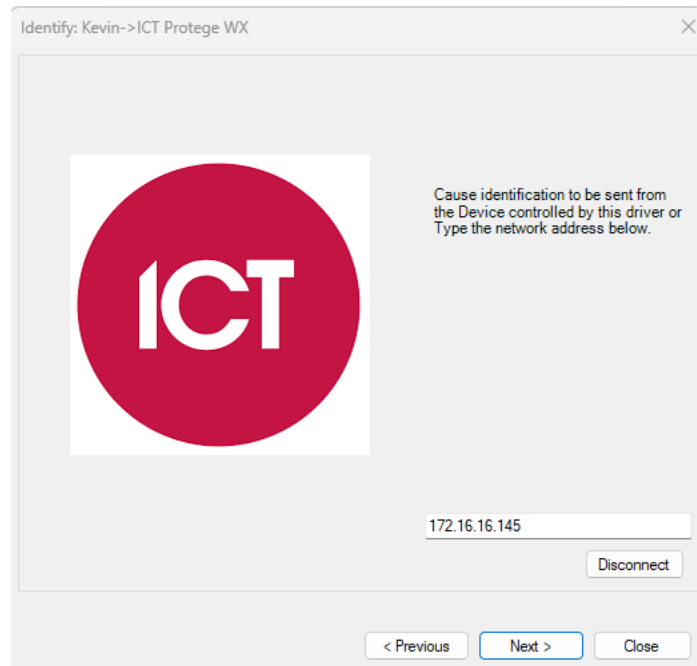
3. Configure Connection Details.

- Username and Password of the Operator created above
- User PIN Code that will be used to control anything that doesn't prompt a code from Control4.
- Match the Ports from the Automation and Control Services
- Web port if changed. Default 80 for Http and 443 for Https

Username	control4
Password	*****
User Code	****
Automation and Control Port 1	50000
Automation and Control Port 2	50001
Web Port	80

4. If you intend to programmatically arm/disarm areas via the driver, ensure you enter a valid Default User Code for the Areas.

5. Make Driver Connection to Panel - enter Panel IP Address



6. Driver will attempt connection to the Alarm Panel and configure. Upon successful configuration, the driver statuses will show "Initialised and Ready"

Automation and Control Port 1 Status	Initialised and Ready
Automation and Control Port 2 Status	Initialised and Ready

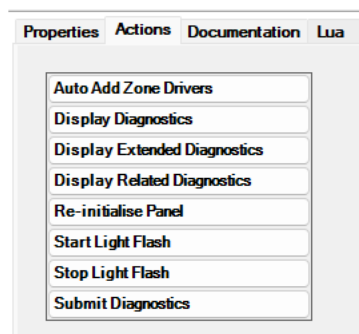
7. Configure Navigators to show the needed Areas and Refresh Navigators.

Driver Properties

- **Username** - username field for the Operator account created in Panel Setup.
- **Password** - password field for the Operator account created in Panel Setup.
- **User Code** - User PIN Code that will be used for driver actions that don't prompt for a user code.
- **Automation and Control Port 1** - Port number configured for the Automation and Control Service.
- **Automation and Control Port 2** - Port number configured for the Automation and Control Service.
- **Web Port** - Port number to connect to the Web UI of the Panel.
- **Flash Lights on Alarm** - Configures controllable lights to turn on and off when an area is in the Alarm state.
- **Code Required to Arm** - Configures whether a user code is required to Arm an Area.
- **Code Required to Bypass Zone** - Configures whether a zone bypass action from the UI requires a code.
- **Auto Rename Areas** - Use area name from panel
- **Display Zone Events on UI** - display zone bypass/unbypass events on Navigators
- **Automatic Notifications (4Sight Required)** - Provides an easy way to provide push and email notifications

- **Notify On Driver Connected** - Sends a notification when the driver makes a successful connection to the Panel.
- **Notify On Driver Disconnected** - When the driver loses connection to the Panel.
- **Notify On Arming**: Sends a notification when panel is armed.
- **Notify On Disarming**: Sends a notification when panel is disarmed.
- **Notify On Alarm**: Sends a notification when panel is in Alarm mode.
- **Notify On Zone Tamper**: Sends a notification on zone tamper events.
- **Notify On Zone Bypass**: Sends notification when a zone is bypassed.
- **Notify On Zone Unbypass**: Sends notification when a zone is unbypassed.

Driver Actions



- **Auto Add Zone Drivers** - Used to add and bind Control4 generic contact sensor drivers based on the zone types configured.
- **Display Diagnostics** - Use to run basic troubleshooting. Diagnostics assistance will be provided in the LUA Output window.
- **Display Extended Diagnostics** - Runs Advanced / Extended Diagnostics that take longer periods to run. You should generally only run this if Display Diagnostics and Related Diagnostics doesn't help. (or advised by Chowmain)
- **Display Related Diagnostics** - Runs and Displays Basic Troubleshooting for all installed ICT Drivers and Devices. Diagnostics assistance will be provided in the LUA Output window.
- **Re-initialise Panel** - Reads the Panel data and reconfigures the system. Please note, this may remove existing bindings and other pre-existing configuration on Control4.
- **Start Light Flash** - Used to start the test of the Flash Lights on Alarm Property.
- **Stop Light Flash** - Used to stop the test of the Flash Lights on Alarm Property.
- **Submit Diagnostics** - Use to send diagnostic information to Chowmain. A reference number will be provided in the LUA Output window.

Commands

- **Control Door** - Send Lock, Unlock, or Unlock Latched command to a Door.
- **Control Input** - Send Bypass Permanently, Bypass Until Next Disarm, or Bypass Remove command to an Input.
- **Control Output** - Send Activate, Activate For Time, or Deactivate command to an Output.

Variables

- **CONNECTION_ESTABLISHED_TIME** - Time the connection was established to the panel.
- **PANEL_LAST_ZONE_OPENED** - Last Zone Number that opened.
- **PANEL_LAST_ZONE_OPENED_NAME** - Last Zone Name that opened.
- **PANEL_LAST_ZONE_OPENED_TIME** - Time of last zone open event.
- **PANEL_LAST_ZONE_CLOSED** - Last Zone Number that closed.
- **PANEL_LAST_ZONE_CLOSED_NAME** - Last Zone Name that closed.
- **PANEL_LAST_ZONE_CLOSED_TIME** - Time of last zone close event.
- **PANEL_LAST_ZONE_BYPASSED** - Last Zone Number that was bypassed.
- **PANEL_LAST_ZONE_BYPASSED_NAME** - Last Zone Name that was bypassed.
- **PANEL_LAST_ZONE_BYPASSED_TIME** - Time of last zone bypass event.
- **PANEL_LAST_ZONE_UNBYPASSED** - Last Zone Number that was unbypassed.
- **PANEL_LAST_ZONE_UNBYPASSED_NAME** - Last Zone Name that was unbypassed.
- **PANEL_LAST_ZONE_UNBYPASSED_TIME** - Time of last zone unbypassed event.
- **PANEL_LAST_ZONE_TAMPER** - Last Zone Number that registered a tamper event.
- **PANEL_LAST_ZONE_TAMPER_NAME** - Last Zone Name that registered a tamper event.
- **PANEL_LAST_ZONE_TAMPER_TIME** - Time of Last Zone Tamper event.
- **PANEL_LAST_OUTPUT_ON** - Last Output Number that turned On.
- **PANEL_LAST_OUTPUT_ON_NAME** - Last Output Name that turned On.
- **PANEL_LAST_OUTPUT_ON_TIME** - Time of last output On event.
- **PANEL_LAST_OUTPUT_OFF** - Last Output Number that turned Off.
- **PANEL_LAST_OUTPUT_OFF_NAME** - Last Output Name that turned Off.
- **PANEL_LAST_OUTPUT_OFF_TIME** - Time of last output Off event.

Webview

The ICT Protege Webview driver is a webview driver that includes User Management, Access Level Management, and Door Controls.

1. Add the ICT Protege Webview Driver

The 'Items' window has tabs for 'Locations', 'Discovered', 'My Drivers', and 'Search'. The 'Discovered' tab is active. A search bar contains 'ict' with a 'Clear' button. Below the search bar are checkboxes for 'Local' (checked), 'Online', and 'Certified', along with an 'Advanced' link. There are five dropdown menus for filtering: 'Category - All', 'Type - All', 'Manufacturer - All', 'Control - All', and a 'Sort' dropdown set to 'Relevance'. A list of items is shown below, including 'ICT Protege WX (Chowmain)' and 'ICT Protege Webview (Chowmain)', each with a laptop icon.

2. Configure Properties

Admin PIN	****
Default Page	Users
Selected Default Page	Users
User Management	True
Access Level Management	True
Door Access Control	True

- Admin PIN - Pin code used to access the webview. Default is 0000
- Default Page - Page shown after authenticating PIN
- User Management - set whether User Management is shown on webview
- Access Level Management - set whether Access Level Management is shown on webview
- Door Access Control - set whether Door Access Controls are shown for the available Doors

1. Bind to ICT Protege WX driver

ICT Protege Webview				
Name	Type	Connection	Input/Output	Connected To
Control Inputs				
Webview Link	Control	ICT_PROTEGE_WEBV...	Input	ICT Protege WX->Webview Link

ICT Protege Webview				
Name	Type	Connection	Input/Output	Connected To
Control Inputs				
 Webview Link	Control	ICT_PROTEGE_WEBV...	Input	ICT Protege WX->Webview Link

4. Configure the Webview to be shown on Navigators and Refresh Navigators

Properties

Audio Video Devices
Navigator
Miscellaneous

Menu Settings

☐ Hide Room in Location Menu
☐ Hide Room's Thermostat

Experience Menus

Comfort
Lights
Listen
Security
Shades
Watch

Device Visibility and Display Order

Visibility	Device
Visible	ICT Protege Webview
Visible	Office
Visible	Storage Room
Visible	Home

User Management

This provides the ability to edit or add Users

ICT

USERS

ACCESS LEVELS

DOORS

John Doe

Jane Smith

Bob John

GENERAL

ACCESS LEVELS

+ 





Name *

John Doe

PIN *

PIN Expiry Time *

Never

☒ Start Date

Start Date

03/06/2026 11:29 AM



☒ Expiry Date

Expiry Date

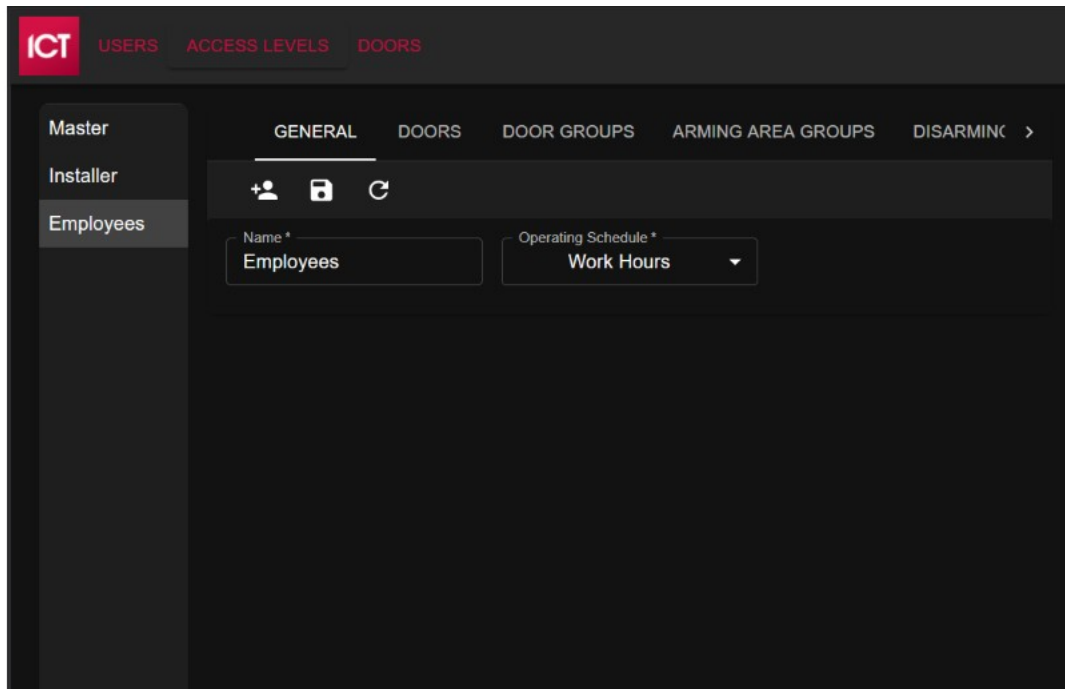
07/06/2026 05:59 PM



- The add button starts the process of adding a new user.
- The Access Levels tab allows you to edit, add, or delete existing access levels assigned to the user.
- The save button sends changes to the Panel.
- The sync button refreshes the details for Users.

Access Level Management

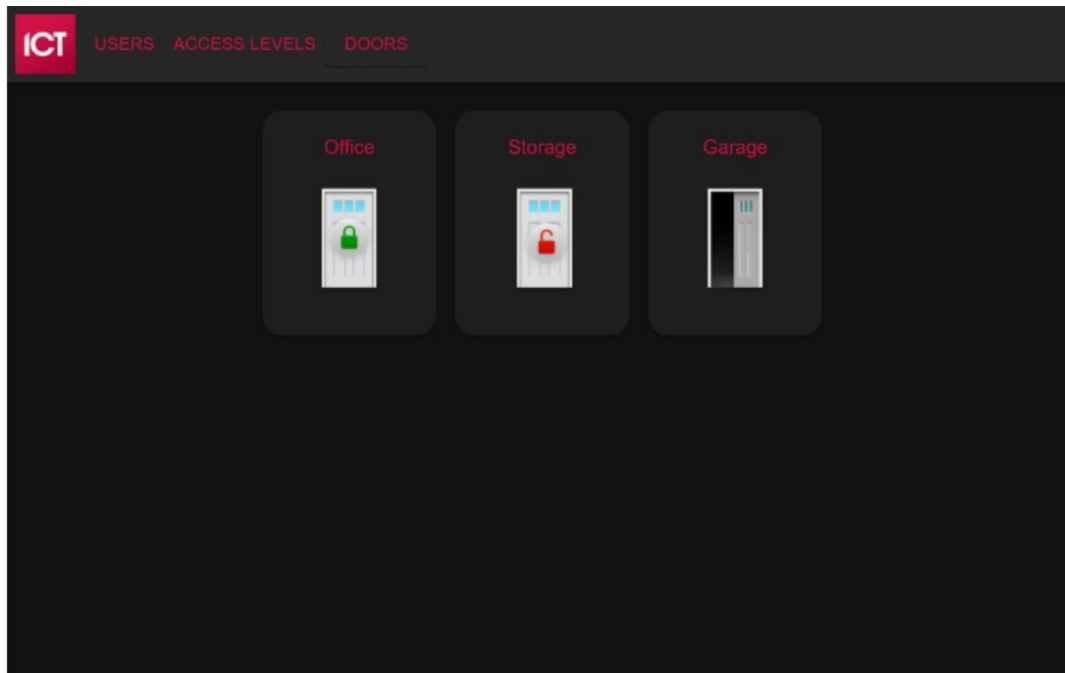
This provides the ability to edit or add Access Levels



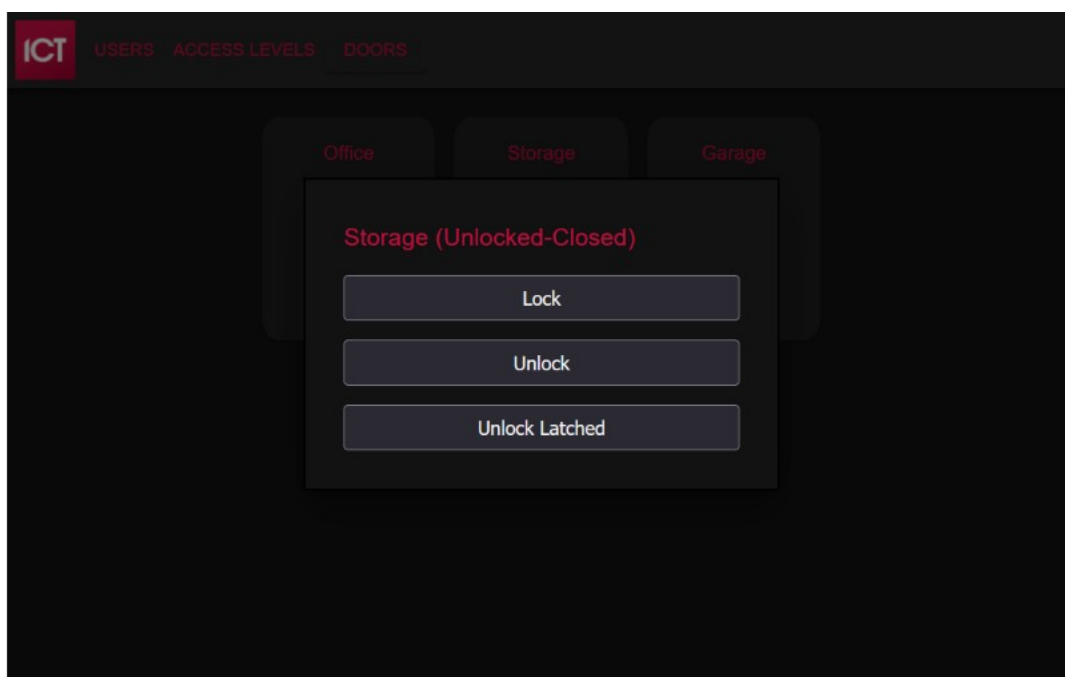
- The add button starts the process of adding a new access level.
- The Doors tab allows you to edit, add, or delete existing doors assigned to the Access Level.
- The Door Groups tab allows you to edit, add, or delete existing Door Groups assigned to the Access Level.
- The Arming Area Groups tab allows you to edit, add, or delete existing Arming Area Groups assigned to the Access Level.
- The Disarming Area Groups tab allows you to edit, add, or delete existing Disarming Area Groups assigned to the Access Level.
- The save button sends changes to the Panel.
- The sync button refreshes the details for Access Levels.

Door Controls

This provides the ability to lock, unlock, or unlock latched Doors



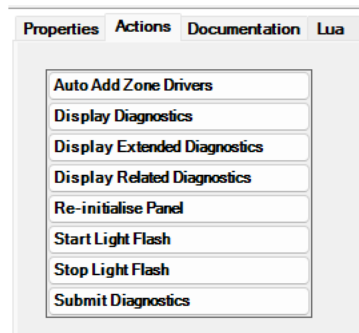
- To control a door, click a door and select an action



Troubleshooting

If you are experiencing issues with the driver, follow these basic steps for troubleshooting.

1. In the driver actions, Select "Display Diagnostics"



2. Navigate to the Lua window. This should show common issues if any are found
3. If you are able to replicate the issue, turn on Print >> Debug



4. Navigate to the Lua window, replicate the issue, save the contents of the Lua window.
5. Contact Chowmain for technical support. [Link Here](#)

For troubleshooting tips, known issues, and solutions to common problems, please visit our official Knowledge Base:

<https://help.chowmain.software/portal/en/kb>

The Knowledge Base is regularly updated with troubleshooting guides, tips and resolutions for Chowmainsoft drivers and integrations.

FAQ

What hardware will this work on?

ICT Protege WX

What makes this integration exciting?

Custom webview driver for User Management, Access Level Management, and Door Controls

Do you offer any other cool drivers?

Control4 is a major part of our business. We develop new drivers all the time. You can see all of our drivers on our website (<https://chowmain.software>). Sign up to our newsletter to get notified when new drivers are released.

I want to try this driver out before buying it?

- All Chowmain drivers for Control4 come with a 90 day trial.

Licensing

Marketplace

To Purchase drivers

Chowmain Drivers are only available to authorized dealers. Integrators can sign up to a Chowmain account via the [Chowmain Website](#). Authorization of dealers can take up to 48 hours; however, you can trial the drivers without an account.

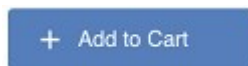
1. Navigate to the login page of Chowmain website: [Chowmain - Login](#)
2. Sign in using credentials provided after sign up request approval
3. Ensure you are logged into the website using website's header: registration and sign up buttons are replaced with cart icon and user icon



4. Navigate to the drivers page: [Chowmain - Drivers](#)
5. Alternatively, you can use the global search input in the header to find the driver



6. Search for and locate the driver you are interested. Click *Add To Cart*



7. Once you have added all drivers to your cart, navigate to the shopping cart: [Chowmain - Cart](#)
8. Click *Checkout & Pay*. Follow the directions



9. Purchase confirmation will be sent to your email, all orders can be viewed in the [Chowmain - Orders](#)
10. Once the payment is processed, the driver will be available in your account: [Chowmain - My Drivers](#)

Create Chowmain Project and obtain Project Code

Note:

- Showroom Projects contain all drivers of its Control System
- Paid licenses cannot be assigned to Showroom Projects
- Only 1 Project is required per home
- If the Project has already been created, do not create a second one
- If controller already has a Project code created by another installer, please contact the original installer for access. If the original installer is unavailable, contact [Chowmain - Support](#)

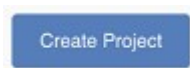
- If the controller has been replaced and the license needs to be transferred to a new controller you can do so yourself via the website

1. Ensure you are signed into the [Chowmain Website](#)

2. Navigate to [Dashboard => Projects](#)



3. Click *Create Project*:



4. Complete the details for the Project (*Project Name, Customer Name, Control System*)

5. Upon completion, take note of the **Project Code**. This is required to link the Control System to the newly created project

To Assign purchased drivers to Project

NOTE: Driver must already be purchased and a Project Code must be created as per above 'Create Chowmain Project and obtain Project Code' section

1. Navigate to [Chowmain Software - Projects](#). Click the *Project Name* you wish to assign the driver to

Project Name	Project Code	Licensed	Showroom	Platform ↑
100	XXXXXX	0	✓	
101	XXXXXX	0	✗	

Rows per page: 15 1-2 of 2 < >

2. Click the *Add License(s)*:



3. Select Drivers you wish to assign to the project, and click *Add Selected Drivers*:

Add Drivers to Project

Project #XXXXXX:
Project Name Example

☒

1 available

☒

1 available

☐

1 available

☐

1 available

☐

1 available

Add Selected Drivers

4. Alternatively you can add in drivers via the [Chowmain - Drivers](#)

5. The driver will be added to the project with the license status *Licensed*

	Driver Name	Version	License	Health	Autoupdate	Logging Approved	Log Level
☐ ▾			licensed	-	false	-	-
☐ ▾			licensed	-	false	-	-

Control4

To Download and install Chowmain drivers:

NOTE: Licensed Chowmain drivers come with a complimentary 90-day trial period. To license the driver, installation of the Chowmain Project Agent is required. The Project Agent is also required for automatic driver updates. Throughout the 90-day trial period, Chowmain Drivers operate without any limitations. After this period, the driver will be disabled unless properly licensed.

All Chowmain Licensed drivers require a minimum of OS 3.1.3 to operate correctly unless specified.

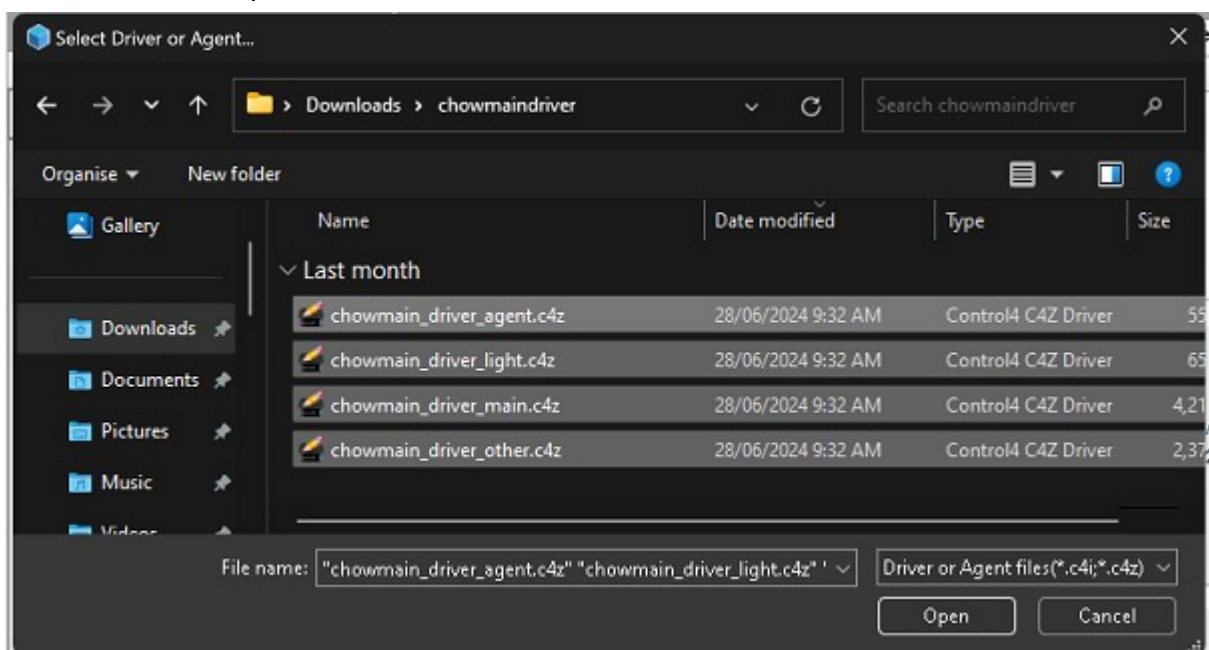
1. Visit: <https://chowmain.software>
2. Search and locate your driver, and click into the details by clicking the picture or heading.
3. Select Download. And extract the contents of the downloaded Zip file to a temporary directory



4. **Please note: For many drivers, it is no longer recommended to copy the contents of most modern drivers directly to your Control4/drivers directory.** The recommended method of updating drivers or installing drivers is in Composer Pro, navigate to the Driver=>Add Or Update Driver Or Agent menu item.



5. Locate the temporary directory containing your C4Z files. You can select and install/update all drivers simultaneously by selecting one and using Ctrl+A. Alternatively, click the top driver+shift+click the bottom. Click the open button. You will be alerted when drivers are installed



6. Install drivers as per normal. Please note, some drivers may be agents, and you must use the Agents tab in Control4 to install the driver. Composer Express does not support Agents, and Composer pro is recommended for all installers.

Install Chowmain Agent

Installation of the Chowmain Agent is required to licence drivers

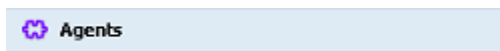
1. Download Chowmain Project Agent From the [Chowmain Project Agent Page](#)
2. Open Project In Composer Pro. Composer Express does not Support Agents and cannot be used
3. Navigate to the *Driver=>Add Or Update Driver Or Agent* menu item



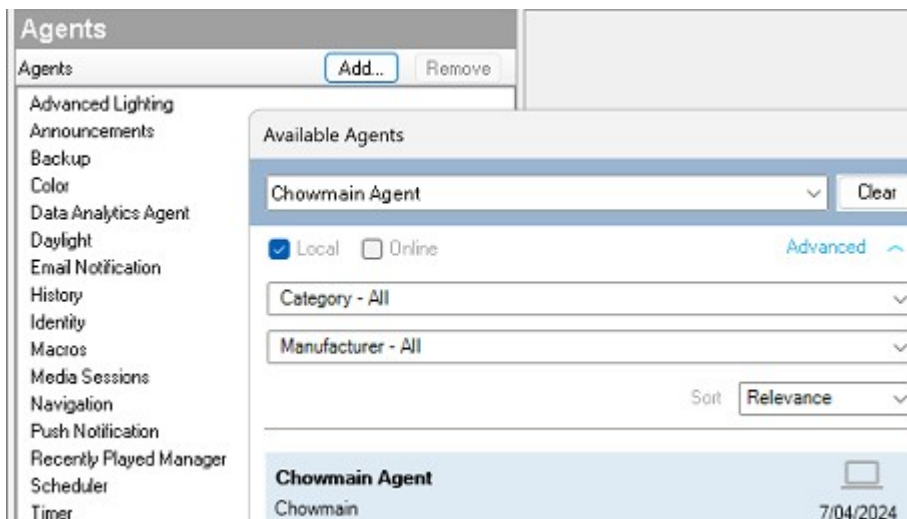
4. Add the *agent_chowmain.c4z* file



5. Navigate to the Agents View in Composer Pro



6. If *Chowmain Agent* is not already added to project, select the *Add* button in Agents and add the *Chowmain Agent* to Project

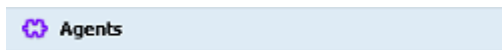


7. *Chowmain Agent* should be listed in the project.



Link Project Code to Control4 Project

1. Ensure *Chowmain Agent* is installed on primary Control4 Controller. If not, follow the previous information
2. Navigate to the Agents View in Composer Pro



3. Select *Chowmain Agent* in the project



4. Enter the Project Code into the Project Code Property. You would have previously set this up on the Chowmain website as outlined in the Website portion of this document. If you have not set up a project you can do so via the [Chowmainsoft - Projects](#) webpage.



5. The status property will provide feedback on driver licencing status



6. **Please note:** If project code has been used previously on another controller you can revoke the licence for use again.

LICENCING FAQ

What are the Requirements for Chowmain licencing?

- Driver trials do not require Agent to be installed.
- To activate licenced drivers, *Chowmain Project Agent* must be installed.
- Composer Pro 3.1.3 or later is required to install and configure *Chowmain Project Agent*
- Internet is required during the licence registration process.
- If Internet is lost then the licence will persist the last state.
- If the Chowmain Project Agent is removed then licencing will be invalidated. Do not remove the Chowmain Project Agent once installed.

How do I know if the deployed driver is using Chowmain Licencing?

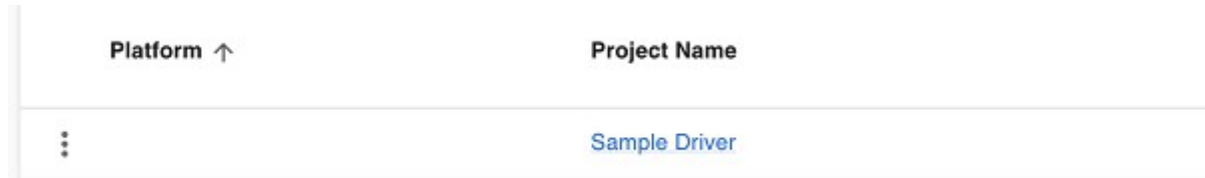
- There are multiple ways:

1. Chowmain licensed drivers have CM: in their cloud status property

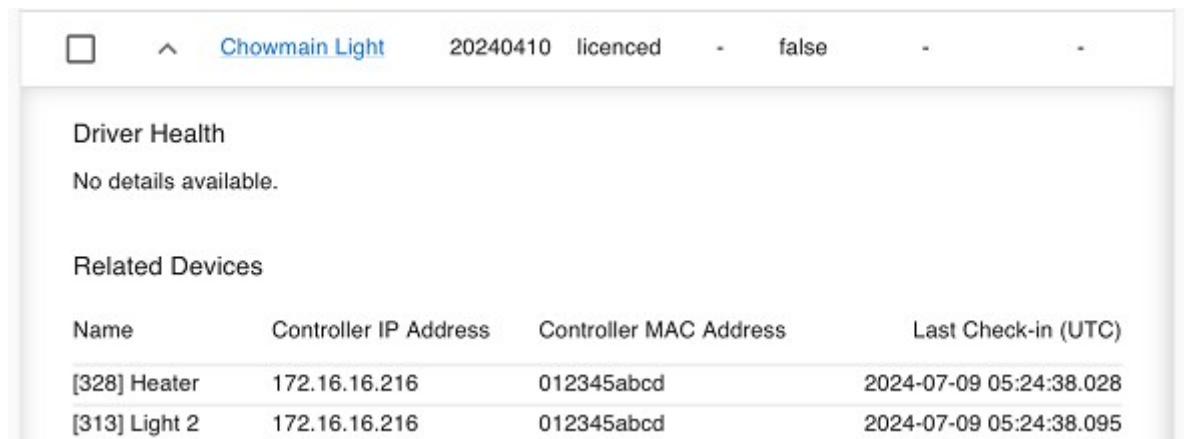


2. If the *Project Code* has been correctly entered in Chowmain Project Agent and the project is registered, you can find the list of Chowmain-licensed drivers deployed on your controller using the Chowmain website.

1. Navigate to [Chowmainsoft Website - Projects](#)
2. Select your Project Code



3. Known Chowmain Drivers will be listed, and if you select the driver, it will list which drivers in the project are known to be CM Licenced. Please note, this list may not update immediately



How does the trial period work?

All Chowmain drivers are free to use for 90 days. When the trial expires the driver will cease to function until you purchase a licence and apply it to the project.

What benefits does Chowmain Project Agent provide?

Chowmain Project Agent provides a number of benefits for projects

- Required for activation of driver licences. Enables the linking of Control4 Projects to Chowmain Project Codes.
- Required for Auto Updates of Chowmain Licenced drivers
- Provides local access to all Diagnostics for all known licenced Chowmain drivers on Control4 system in 1-click
- Bulk Enable and Disable of Automatic Updates of drivers
- Display local licencing information for all known driver
- Update All Drivers in 1 click to latest versions available for that driver

Where do I buy a Licence from?

- Chowmain Control4 Drivers are only available to Control4 installers. Installers can sign up to a Chowmain account using: <https://chowmain.software/signup>. If you are a home owner you should contact your automation installer for support, purchase and installation of drivers
- This driver is developed by Chowmainsoft and can be purchased from the [Chowmain Software Website](#).
- All licences are site licences. This means the one licence can be used to unlock as many instances of the same driver in the same project.

Can I upgrade old versions of drivers from other marketplaces to Chowmain?

- This process is mostly automated.
 1. Install Chowmain Project Agent, and assign a Project Agent as required
 2. Ensure all drivers are up to date, and replace obsolete drivers with updated builds.
 3. Wait 10 mins.

Developer Information



Copyright © 2026 Chowmain Ltd. <https://www.chowmainsoft.com>

All information contained herein is, and remains the property of Chowmain Ltd and its suppliers, if any. The intellectual and technical concepts contained herein are proprietary to Chowmain Ltd and its suppliers and may be covered by U.S. and Foreign Patents, patents in process, and are protected by trade secret or copyright law. Dissemination of this information or reproduction of this material is strictly forbidden unless prior written permission is obtained from Chowmain Ltd.

Information stated in this document is current as of January 2026 and may change. For latest information please visit <https://www.chowmainsoft.com>

Support

Ticket / Live Chat Support

We provide ticket based support and live chat support for those who can't contact us via phone. Click the button below to visit our online helpdesk.

Support Centre	Hours of Operation	URL
Australia / New Zealand / United Kingdom	Monday - Friday - See website for hours of operation	https://chowmain.software/for-integrators/ technical-support

Phone Support

Region	Hours of Operation	Phone Number
Australia	Monday - Friday - See website for hours of operation	[+61 3 9028 6999](tel:+61 3 9028 6999)
United Kingdom	Monday - Friday - See website for hours of operation	[+44 29 2000 5551](tel:+44 29 2000 5551)
United States	Monday - Friday - See website for hours of operation	[+1 206 944 5444](tel:+1 206 944 5444)

Driver Documentation

All of our drivers come with detailed instructions on how to install and configure the driver for use in different projects. Please refer to the documentation included with the driver you downloaded, or [contact us](#) if you are unable to locate the documentation for your driver.

Change Log

Version 20260625 - 25-JUN-2026

- Initial release