



Partners in success

Innovative Security and Data & ICT

Melbourne, Australia

Innovative Security and Data (ISD) is a leading nationwide security integrator committed to providing tailored, cutting-edge safety and security solutions. Headquartered in Melbourne, with a satellite office in northern Victoria, ISD operates across Australia and New Zealand.

They specialize in implementing and maintaining high-end access control and safety systems tailored to the unique needs of industries such as renewable energy, multi-site retail, logistics, and distribution. Combining advanced technology, exceptional customer service, and a visionary approach, ISD focuses on delivering solutions that enhance efficiency, safety, and overall business operations, with a promise of **'making your world a safer place'**.

The story

Managing security and compliance over expansive, multi-site operations presents substantial challenges for businesses. For industries like renewable energy or logistics – often spread across remote regions – ensuring that only authorized personnel access critical infrastructure is vital. Similarly, multi-site retail chains face complexities in integrating security for both small storefronts and large distribution centers under a unified management system.

ISD's clients also need solutions that go beyond security. With increasing regulatory demands, directors face greater liabilities around workplace safety. Businesses in high-risk sectors must ensure employees and contractors are adequately trained and compliant with safety standards before stepping on-site. Clint Wolff, Managing Director of ISD, explains, "We've been able to create solutions that protect both employees and directors, making a real difference in safety, compliance, and efficiency."

Businesses managing multi-site infrastructure constantly struggle with time and cost inefficiencies from traditional security systems. Lengthy response times for system malfunctions, such as alarms going offline or access control issues, impede productivity. ISD recognized the need for a unified, scalable solution that could operate efficiently over vast geographies while adapting to evolving customer needs.



ISD operates across Australia and New Zealand

The solution

ISD partnered with ICT to revolutionize security and safety integration for their clients. “We chose ICT because it was clear they were thinking ahead. My theory is, if they’re thinking ahead now, they’ll be thinking ahead in the future,” says Wolff.

ICT’s enterprise platform Protege GX forms the backbone of ISD’s operations. According to Wolff, “advanced features, like automation and APIs, allowed us to reinvent our business and start fresh, which was challenging but worth it.”

Delivering cloud solutions with remote management capabilities, ISD use centralized pre-builds at their Melbourne headquarters to ensure all equipment is programmed, quality-tested, and ready for quick installation. “We’ve reduced response times from four to six hours to just a few clicks of a mouse,” explains Wolff.

“With ICT we’re able to save our clients time, money and ensure ongoing system reliability. Fifteen years later, the platform is still advancing and adapting to new services, confirming we made the right choice.”

Using Protege GX, ISD secures remote solar and wind farms with intelligent access and centralized, real-time monitoring, and provides the cost-effective, reliable oversight that isolated renewable energy projects demand.

Working with customers from small retail trade storefronts through to large national distribution centers, ISD enables seamless integration under a unified platform. On top of access and intrusion, businesses can choose customized features for each site, such as video monitoring or safety modules, depending on their specific needs.

ISD’s intelligent safety modules integrate facial recognition, safety inductions, and biometric checks to ensure only qualified personnel access sites. “It doesn’t just validate credentials; it verifies compliance. It won’t allow access if someone doesn’t have the proper induction or safety equipment,” notes Wolff. “This kind of integration makes a real difference. It protects workers and reduces liability for business owners.”



The outcome

ISD’s commitment to 24/7 support and scalability ensures long-term value for clients, allowing their solutions to grow as businesses expand. By integrating security with value-added services such as safety modules, ISD positions itself as a visionary leader in the field. “We wanted to scale across Australia and New Zealand efficiently, and ICT’s innovative platform has helped us achieve that,” Wolff said.

By leveraging ICT’s flexible systems and their own smart practices, ISD continues to exceed client expectations. They provide tailored solutions that don’t just make the world a safer place, but mitigate risks, enhance operational efficiency, and offer peace of mind to businesses navigating increasingly complex demands.



Secure Your Success

Access Control • Intrusion Detection • Building Automation

