City of New Britain & ICT

Single system streamlines city services

Project overview.

New Britain, Connecticut, USA, is a thriving city in the Greater Hartford area. Nicknamed “Hardware City”, it’s known as the headquarters for the Stanley Black & Decker corporation and for its Little Poland neighborhood. With almost 2000 employees, the City of New Britain is the city’s second largest employer.

They recently turned to local ICT integrators Mammoth Security for a complete refit of security services at City Hall. The next step was to extend the system to include the new Public Works Operations Center that was under construction.

Location.

Connecticut, USA

Industry.

Government

Mammoth Security Inc.

Integrator.

Mammoth Security

Doors.

100+

A closer look.

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>
> **- Jon Delgadillo, Director of Support Services at City of New Britain**

Project Highlights:

- System expansion provides affordable solution
- Single Protege GX interface streamlines service
- Easy one card access across multiple sites
- Intrusion integration keeps city assets safe

The story.

"Our access control equipment was at the end of life, so we needed to go to something else," explains Jon Delgadillo, Director of Support Services at the City of New Britain. After bringing together 90 doors for access control, plus security and CCTV at City Hall, Mammoth Security got rave reviews for their work.

New Britain mayor, Erin Stewart said, "We're really grateful for Mammoth. Safety and security is their upmost priority. They came in on-time and under budget, and made all our staff and employees feel safe."

The mayor was so impressed that when the new Public Works Operations Center was being constructed, the City of New Britain had no hesitation in tasking Mammoth Security to extend the current Protege GX system to include the new location.

Products & Services.

- Protege GX
- tSec Readers & Keypads
- Armor IP monitoring
- Protege Touch Sense LCD Keypads
- DIN Rail enclosures
- Custom floorplans

City Yard safely secured.

With 4 buildings and 24 doors across the site, the new City Yard houses the entire Department of Public Works staff and administration.

Jon Delgadillo, Director of Support Services at the City of New Britain, says, "the facility is designed to serve all the public works operations internally and keep city assets safe."

"It has facilities to store the city fleet properly. This includes snowplows, maintenance vehicles, and equipment. The new Fire Department maintenance garage is also attached to part of this facility, and it's also going to be one of the city's main backup data centers.

Long lasting and easy.

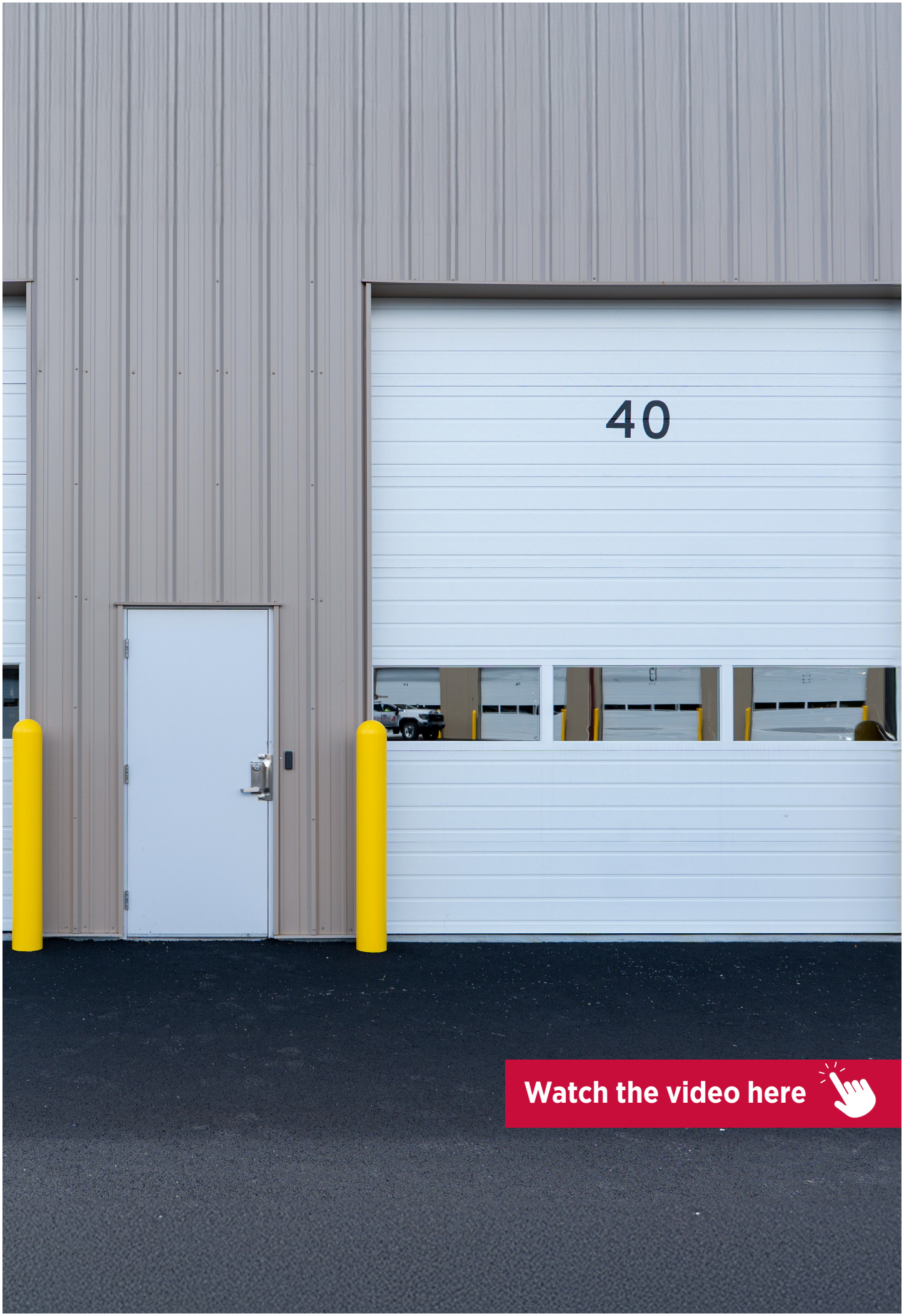
New Britain needs security products that are long lasting and would stand up to vandals, not just break by somebody walking by. They also wanted a solution that would allow users to work on the fly – whether that's a security guard or an admin.

And with millions of dollars' worth of equipment, the city yard needs to be secure. "Having state of the art access control and security technology here is an asset for us. ICT provides a great structure as far as the solution, products, and support," he continues.

Intrusion integrated.

Eugene Klimaszewski, President at Mammoth Security, explains some of the features that will make life easier for Delgadillo and the Public Works team. "We've installed long-range readers at the main gate for ease of access. And there's integration between the overhead garage doors and intrusion detection that's all controlled through Protege GX.

Delgadillo continues, "With over 50 garage doors, being able to integrate alarms into the security platform means employees can be sure the doors are all closed before arming the alarm. Notifications that a garage door is open is definitely a benefit of having the ICT system."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Watch the video here

The outcome.

Thanks to the expertise of the Mammoth Security team, the City of New Britain has an expanded Protege GX system that will continue to secure their success, well into the future.

As Delgadillo says, “I’m looking for an access control system that is hardy, affordable, and easy to use. ICT definitely provides all of this.”

Now the Public Works Operations Center is online, Klimaszewski says, “I’m also looking forward to seeing the additional benefits this new facility will bring, such as streamlining the city’s storm/disaster responses.”

Single platform shows it’s strength.

The City of New Britain now has a centralized location where all ICT comes back to the main hub at City Hall. As Delgadillo explains, “Even with multiple locations throughout the city that run off ICT, we can see what’s going on at our main location and can monitor everything from there.”

“We get even more value with ICT access control in other city facilities. It means with just one card or one code, a person can access multiple different buildings and that’s a benefit for all city personnel.”

Flexible and user-friendly.

“It’s great to have the City of New Britain on this single Protege GX platform. I love the flexibility of ICT whether it’s run on a local server or hosted in the cloud to provide even more cost-savings to the customer,” says Klimaszewski.

Delgadillo adds that the expanded system gives additional peace of mind in case the city’s internal IT network fails. “If there’s an issue, the ICT controller maintains its memory, so you can still access it even when the network’s down.”

“I’d definitely recommend ICT to other municipalities, it’s such a user-friendly access system. We wish we could achieve this solution in all our facilities.”

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About ICT.

Founded in 2003 by Hayden and Rachael Burr, ICT began with a focused vision to provide innovative and easy-to-use electronic access control and security solutions. Over 20 years later, tens of thousands of companies worldwide use ICT products and systems every day, and our vision remains steadfast and engrained in all we do.

With headquarters in Auckland, New Zealand, we have a global presence and an international reach. Offices in Denver (USA), Toronto (Canada), Melbourne (Australia), the United Kingdom, and Hong Kong, provide full local sales, support and service to our clients and partners around the world.

Innovation is in our DNA.

With more than 40% of our staff dedicated to research and development, innovation is a core part of the ICT DNA. When you invest in an ICT solution, you can rest assured that your investment is protected by the best in the industry.

One solution, maximum value.

Our use of open technology allows our products to integrate seamlessly with your existing systems, providing a comprehensive solution that adds value to the infrastructure investments you already have on site.

From design to dispatch.

100% of the ICT products designed and manufactured in New Zealand at our state-of-the-art purpose built premises are subject to rigorous testing standards to ensure superior quality.

This is all backed up by sales, support, and training, and we offer a 5-year warranty across the DIN Rail range for our ICT Dealer Network Members, providing the perfect solution for your next project, regardless of scope.

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